We are Volunteers of America.

And we are the first to step forward,
taking on the most
crushing problems.

The dire.

The hopeless.



And we make
a difference.

Because we not only

perceive the burdens of others,

We know first hand what it means
to make them lighter.

This is why we do what we do.

PRESIDENT'S LETTER

When I reflect upon this past fiscal year, two words come to mind: resilience and perseverance.

We had more than our share of challenges last year. In September 2012, a fire destroyed our Young Men's Transitional Home, forcing us to regroup and rebuild. We were dealt another tragic blow when one of our staff members passed away, bringing the death we deal with so often in our line of work much closer to home. And like so many other nonprofits, we suffered cuts in federal funding, meaning we had to find ways to do more with less, and not compromise the quality of services we offer.

To persevere and succeed throughout all of this, I continually found myself going back to my personal mantra: Patience, Persistence and Positivity. I believe it is paying off. Good things are happening here at Volunteers of America, Utah.

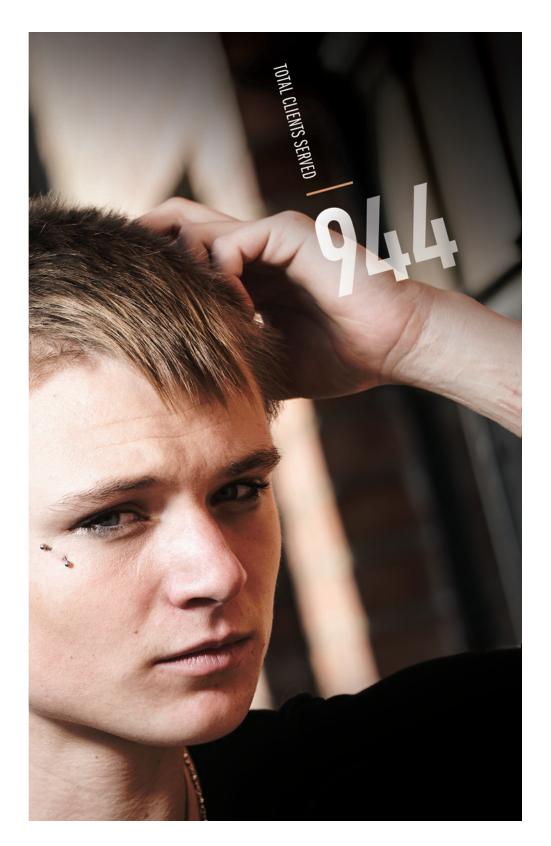
In 2012-2013, we served 10,307 clients across all areas of our agency. We were able to help more clients with our mental health services. We are experiencing longer stays in both our Adult Detox Center and Center for Women and Children. This is great news, because every day we extend their stay increases their chances for sobriety and success. And our Young Men's Transitional Home is nearing completion, enabling us to house 14 young men when we open in Spring 2014.

Looking forward, we'll see a continued emphasis on diversifying our funding sources. As government funds continue to be in shorter supply, it's imperative we look to our community for private funding. I am so grateful for the generous support we already receive from our community. We could not do what we do without the care and compassion many of you continue to show. So we will push forward, persevere and stay resilient. And we will succeed. Our work is too important not to.

Sincerely,

KATHY BRAY

President and CEO
Volunteers of America, Utah

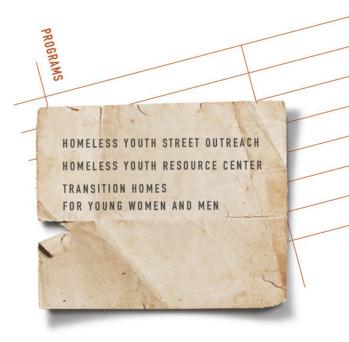


HELPING YOUTH FIND THEIR WAY TO A BETTER LIFE

These are our most vulnerable. The youth, age 15-24, who live on our streets. Who camp in our foothills. Who have nowhere else to go.

So we go to them. We bring them food and clothing. Check on their safety. And gain their trust, so eventually, they come to us.

At first, it might just be to shower, do laundry, or get some food at our Homeless Youth Resource Center. But once we build a relationship, we can do more than meet their basic needs. We can help them complete their education. Seek employment. Find housing. And get the mental health and addiction counseling they need. This year, we implemented programming changes that enable us to spend more quality, one-on-one time to help them on the path to self-sufficiency. As a result, 66% of youth who completed their participation in case management transitioned into housing.

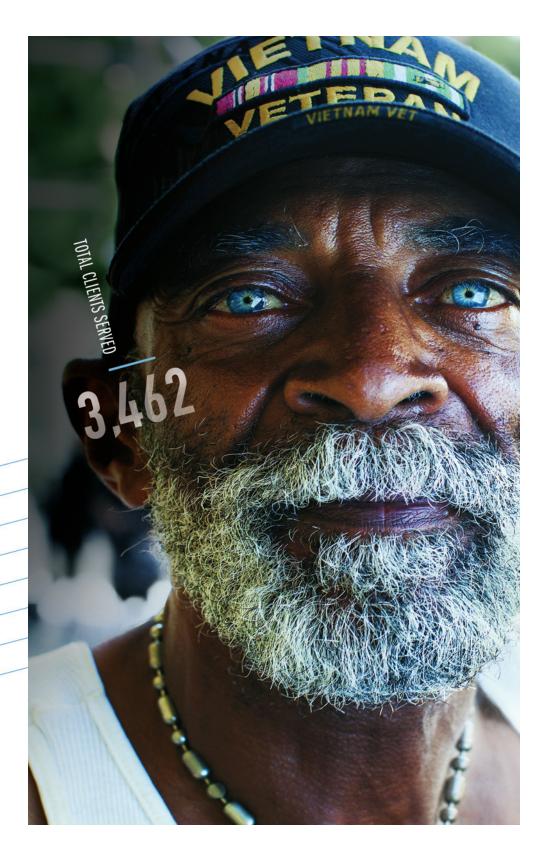


PROVIDING OUTREACH, ENCOURAGEMENT, AND CARE FOR THOSE EXPERIENCING HOMELESSNESS AND ADDICTION

We work with the discarded. The downtrodden. The addicted. Volunteers of America, Utah offers acceptance, safety, encouragement and sobriety options for men and women who suffer from addiction and homelessness, but have nowhere else to turn.

This year, we continued offering social intervention at our Adult Detox Center and Center for Women and Children, which has extended the average stay by 3 days. The longer we can get them to stay, the greater their chances of success. We're pleased to report, our detoxification centers were able to reduce costs for the community by caring for more than 750 people who, without our help, would have ended up in expensive hospital care or detention facilities.







TREATMENT PROGRAMS AND COUNSELING FOR THOSE WHO SUFFER FROM ADDICTION OR MENTAL ILLNESS

Every day, we see the broken. The outcast. The hopeless. These are the members of our society, young and old, who suffer from addiction and mental illness but have no support system. So VOA steps in, with programs for youth and adults at our Cornerstone Counseling Center.

All counseling clients work with professionally licensed staff to learn mindfulness that improves daily living activities and social skills, increases their confidence when making choices and decisions, and helps them handle distress and crisis.

This year, we increased our ability to work with more clients suffering from mental illness and domestic violence issues.

Each day, Cornerstone Outpatient Services provides professional therapy to approximately 100-140 people, giving them tools to improve their lives.



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THE DIFFERENCE MAKERS

WE ARE SO GRATEFUL FOR OUR VOLUNTEERS.
THEY'RE DEDICATED. UPLIFTING.
AND PASSIONATE ABOUT WHAT WE DO.
THEY JOIN WITH OUR STAFF TO FORGE
CONNECTIONS WITH OUR CLIENTS AND BECOME
DEEPLY INVOLVED IN THE SUCCESS OF OUR
PROGRAMS. THEY CHANGE THE LIVES OF
MANY. AND IN RETURN, FIND THEIR LIVES
CHANGED AS WELL.

13.532 HOURS

To learn more about us and our volunteer opportunities, visit www.voaut.org/volunteer.

BALANCE SHEET

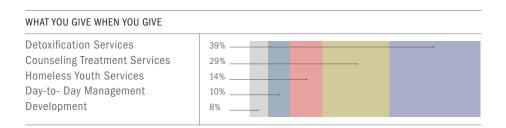
July 1, 2012 - June 30, 2013

ASSETS	
Current Assets	
Cash and Cash Equivalents	2,129,226
Grants and Pledges Receivable Other Current Assets	546,021 80,224
Total Current Assets	2,755,471
Fixed Assets	
Land, Buildings, and Improvements	3,873,744
Furnishings and Equipment	1,105,496
Accumulated Depreciation	(2,049,050
Total Fixed Assets	2,930,190
Other Assets	
Long Term Assets	97,561
Total Other Assets	97,561
Total Assets	5,783,222
LIABILITIES AND NET ASSETS	
Current Liabilities	
Accounts Payable	103,712
Accrued Expenses	393,021
Notes Payable, Current Portion	38,316
Total Current Liabilities	535,049
Long-Term Liabilities	
Notes Payable	821,237
Total Long-Term Liabilities	821,237
Total Liabilities	1,356,286
Net Assets	
Unrestricted	3,882,396
Temporarily Restricted	544,540
Total Net Assets	4,426,936
Total Liabilities and Net Assets	5,783,222

STATEMENT OF ACTIVITIES

July 1, 2012 - June 30, 2013

Revenue	
Contributions	1,491,065
In-Kind Contributions	796,439
United Way	114,062
Revenue and Grants from Government Agencies	4,988,856
Other Revenue	429,073
Total Revenue	7,819,495
Expenses	
Encouraging Positive Development	786,145
Fostering Independence	416,490
Promoting Self-Sufficiency	4,955,678
Total Program Expenses	6,158,313
Management & General	726,038
Development	563,656
Total Supporting Services Expenses	1,289,694
Total Expenses	7,448,007
Non-Operating Activity (Fire loss and other)	(197,175
Change in Net Assets	174,313
Net Assets at Beginning of Year	4,252,623
Net Assets at End of Year	4,426,936



GIFTS OF \$50.000+

American Express Daniel's Fund George S. and Dolores Doré Eccles Foundation Larry H. and Gail Miller Family Foundation Optum Health Salt Lake County Division of Behavioral Health Services State of Utah Department of Child and Family Services

State of Utah Pamela Atkinson Homeless Trust Fund The Church of Jesus Christ of

Latter-day Saints U.S. Department of Health and **Human Services**

U.S. Department of Housing and Urban Development

United Way

Wal-Mart Foundation

GIFTS OF \$25.000 - \$49.999

Adobe Crawford Family Foundation CIT Bank GE Capital Bank Sorenson Legacy Foundation State of Utah Department of Health UBS Bank USA

GIFTS OF \$10.000 - \$24.999

ARUP Laboratories B.W. Bastian Foundation Chevron U.S.A. Inc. Discount Tire Co. America's Tire Co. Edward G. Callister Foundation Federal Emergency Management Agency Herbert I. and Elsa B. Michael Foundation Marriner S. Eccles Foundation McCarthev Family Foundation Ruth Eleanor and John Ernest Bamberger Memorial Foundation Salt Lake City Community and **Economic Development** Salt Lake City School District Salt Lake County Division of Community and Economic Development

Simmons Family Foundation

Skaggs Catholic Center, LLC The JNF Foundation The Kroger Co. Foundation U.S. Department of Veteran Affairs Willard L Eccles Foundation

GIFTS OF \$5.000 - \$9.999

Ashton Family Foundation eBay EnergySolutions Henry W. and Leslie M. Eskuche Foundation Intermountain Healthcare James L. Willcox Katherine and Steve Bray Morgan Stanley R. Harold Burton Foundation Salt Lake City Police Department Segal Foundation, Inc. The Boeing Company University of Utah College of Social Work Valley Mental Health Volunteers of America. National Office Wells Fargo

GIFTS OF \$2.500 - \$4.999

Annette and Will Kopachik Christ United Methodist Church Clara Elizabeth Wright Jones Foundation Dr. George and Millie Nikopoulos **GE** Foundation Greek Orthodox Church of Greater Salt Lake John and Dora Lang Foundation Kurt Christensen Optum Insight Pamela J. Atkinson Richard K. and Shirley S. Hemingway Foundation Rocky Mountain Power Foundation Salt Lake Center for Spiritual Living Select Health State of Utah Department of Workforce Services Sterling & Shelli Gardner Foundation Susie Martindale The Castle Foundation

The Road Home

Womenade

Zions Bank

GIFTS OF \$1.000 - \$2.499 Allstate Giving Campaign

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Wavne Rigby William Marietta GIFTS OF

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I am writing to give many thanks for being willing to help me give UP being homeless. Because of you all, I am now home. ALEX, Age 21

Brian Watson Bruce Foster

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FICE Foresters Fresh Market Julie Datwyler K'nowbe

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UTA

Utah Food Bank Warm Buddies

Stella's House Inc

Administrative Office 435 West Bearcat Drive Salt Lake City, Utah 84115 (801) 363-9414

Adult Detox Center 252 West Brooklyn Ave (1025 South) Salt Lake City, Utah 84101 (801) 363-9400

Center for Women and Children 697 West 4170 South Murray, Utah 84124 (801) 261-9177

Cornerstone Counseling Center **Treatment Services** 447 West Bearcat Drive Salt Lake City, Utah 84115 (801) 355-2846

Homeless Youth Resource Center 655 South State Street Salt Lake City, Utah 84111 (801) 364-0744

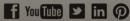
Homeless Outreach Program 447 West Bearcat Drive Salt Lake City, Utah 84114 (801) 631-7584

Young Men's Transition Home 556 South 500 East Salt Lake City, Utah 84102

Young Women's Transition Home 718 South 600 East Salt Lake City, UT 84102 (801) 359-5545

CONNECT WITH US

Stay connected and receive regular updates. Sign up for our e-News at voaut.org.









We go among them,
the broken,
the forgotten,
and the outcast.
And we use our lives
to make theirs better.
This is why we do what we do.

