

Mission

Volunteers of America, Utah is a ministry of service organized to reach and uplift those in greatest need and to provide opportunities to experience the joy of serving others.

Vision

To go where we are needed the most and do what most needs doing; to seek out the needy and minister to their needs; to help those who cannot yet help themselves; to embrace and include the excluded and outcast; and to do these things with faith in God and humankind.

Programs and Services

Homeless Outreach Program

Outreach & Referrals

Benefits Assistance & Housing

Circle of Hope for Native Americans

Pathways and Housing Case Management

Homeless Youth Resource Center

Drop-In Center for Homeless Youth

Street Outreach for Homeless Youth

Transition Home for Young Women

Detoxification Services

Adult Detoxification Program

Jail Diversion Program

The Center for Women and Children

Cornerstone Counseling Center

Adolescent Substance Abuse Counseling

Domestic Violence Counseling

Housing Services

Prevention Programs

Substance Abuse Outpatient Treatment

Senior Corps Services

RSVP (Retired and Senior Volunteer Program)

FGP (Foster Grandparent Program)

Special Projects

Red Rock Readers Program

I Remember Mama























With These Hands...

Last fiscal year, we faced economic uncertainties which pushed us to be more frugal and flexible than ever, to ensure continued services for people in need. We saw thousands of people seeking help, many for the first time, after job losses and tremendous stress.

We were ready to help and fulfill our mission to reach and uplift people in greatest need in our community. Your continued financial and volunteer support made that possible. We are so grateful! Our actions required faith and an intense hands-on approach by donors, board members and staff.

With our hands:

We helped a homeless youth move a couch into his new apartment.

We cooked and served more than 90,000 meals to hungry people.

We received and gave out water, socks, toothpaste, and blankets.

We drove a young mother and her sick child to the medical clinic.

We led a writing group for people recovering from addiction.

We (1,000 plus individuals) gave cash gifts last year.

We helped chronically homeless men complete housing applications.

We promoted hugs and playtime between parents and children.

We clapped when people completed domestic violence treatment.

Our ministry of service helped nearly 11,000 people last year. In return, blessings were abundant. Thank you for lending a hand to Change One, Change Many.

Sincerely,

Kathy Bray Kathy Bray,



President & CEO



"Thank you for your continued support of our efforts to help homeless people, those with substance addictions and others who are suffering in our community."

Kathy

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Robert Yorgason - Board Member



Executive Committee: left to right, Don Russell, Bob Lake, Kathy Bray, Tim May, Karen Keene, Mark Manazer, Zach Bale, Rob Millard.

6,652

Number of volunteer hours performed by 1,066 people in Salt Lake County.

Volunteers

Giving time and energy to help those in greatest need. Making meals, holding classes, sorting donations, cleaning, performing yard work and other projects go a long way in helping achieve our mission.

To volunteer call 801-519-9721 or www.voaut.org.

Volunteers of America* UTAH WWW.voaut.org

Number of basic need items provided to people experiencing homelessness. Homeless Outreach Program Reaching out to those in need by providing food, clothing and care. Outreach goes beyond the streets to help people find local resources, complete housing applications, and provide housing with continued Volunteers of America• follow-up and case management services. UTAH www.voaut.org





426 Number of homeless women admitted along with 50 children. Center for Women and Children Nurturing homeless women and their children while taking the first steps toward a life free of drugs and/or alcohol. Women with or without children feel the caring hands of staff every day at the Center for Women and Volunteers of America Children. Most of the time our 30 beds are full. Many women choose to go on to substance abuse treatment

and productive sober lives.

UTAH

www.voaut.org



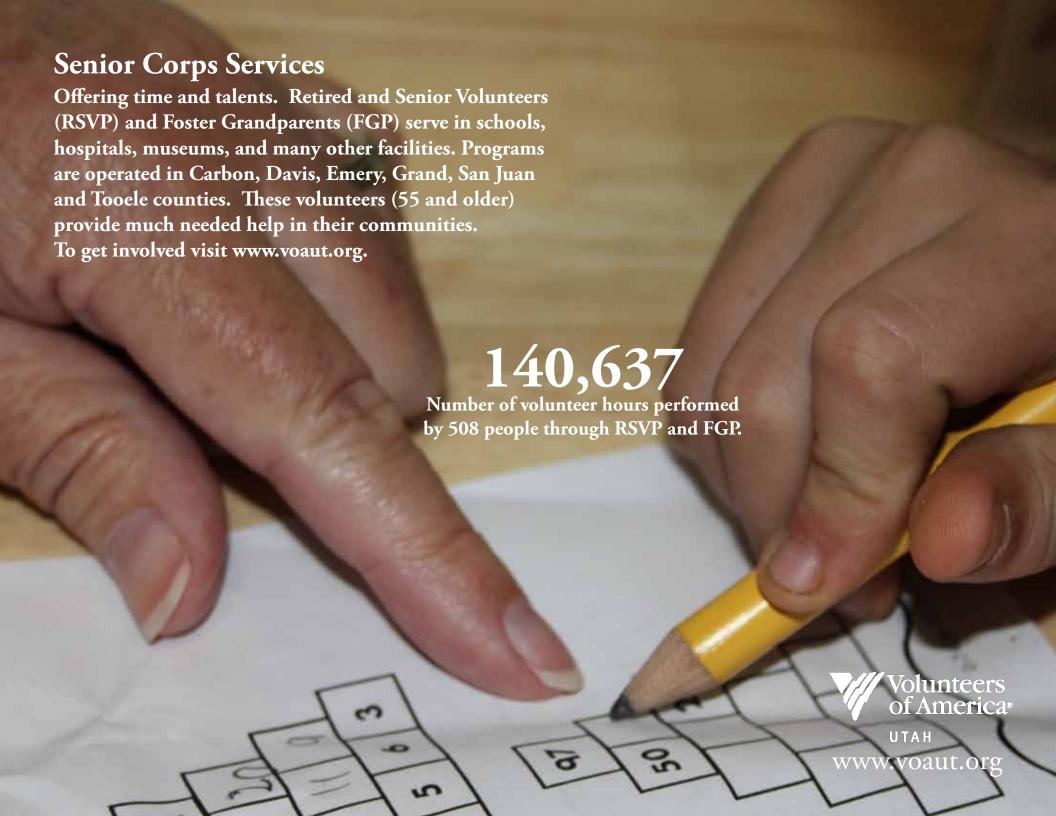












2009 - 2010 Outcomes

Homeless Outreach Program

1,520 Individuals served 12,683 Items distributed and/or services provided 128 Circle of Hope participants

Homeless Youth Resource Center

837 Total Youth Served - Street Outreach, Drop-In Center, Transition Home

53% Received Referrals and Information

92% Received Basic Need Items

37% Received Case Management

Street Outreach Program

352 Individuals served

17,876 Basic need items provided

2,336 Referrals to other social service providers

Drop In Center

737 Individuals served

66,097 Basic need items provided

2,053 Referrals to other social service providers

Transition Home

17 Individuals served

75% were employed or in school at program completion

50% moved to independent living and/or reunited with their family

Detoxification Services

Adult Detoxification Center

1,731 Individuals served

3,981 Total admissions

314 Individuals accepted referral to services including outreach, medical services and substance abuse treatment

Jail Diversion Program

626 Individuals served

1,645 Hours of police time saved

94% would have been jailed otherwise

The Center for Women and Children

426 Women served

50 Children served

626 Total admissions

135 Women accepted referral to services including outreach, medical services and substance abuse treatment

Senior Corps Services

508 Volunteers 140,637 Hours of service provided

RSVP

463 Volunteers 86,563 Hours of service provided

FGP

45 Senior Volunteers

54,074 Volunteer Hours

428 Children impacted through one-on-one tutoring

88 Children, Cultural Heritage, Navajo Nation (San Juan County)

40 Children, Head Start

300 K-6 Children, Tutoring/Mentoring Literacy

20 K-12 After School/Summer School programs

Volunteers

1,066 Salt Lake County program volunteers 6,652 Hours served in Salt Lake County programs

Red Rock Readers Program

13,825 Estimated number of children receiving Scholastic books

10,916

Number of people served by Volunteers of America, Utah in 2009-2010.

90,000+

Number of meals served to people in need in 2009-2010.

144

Number of professional staff employed.

Cornerstone Counseling Center - Outcomes

Youth Treatment Services

267 Adolescents served

58% Completed treatment

Adult Treatment Services

531 Adults Served

50% Decrease in homelessness

17% Increase in # of clients employed

Day Treatment

213 Individuals served

31% Decrease in homelessness

29% Increase in # of clients employed

Housing Services

73 Households Served

48% of Clients completed treatment

Prevention

3,262 Individuals/children served

Program Attendence Breakouts:

Life Skills	678
Making Choices	124
Strong Families	93
Living Skills	494
Sixth Sense	1,121
Voices	431

Collaborative Multi-family Program (CMFPP) 321

Domestic Violence Counseling

412 Individuals served

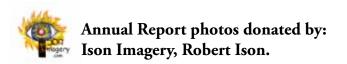
25 Children witnesses served

214 Perpetrators served

173 Victims served

55% of Victims served were mothers

A copy of our annual audit and Form 990 are available upon request.



Financial Statements - July 1, 2009 to June 30, 2010

Balance Sheet		Statement of Activities
Current Assets Cash & Cash Equivalents Grants & Pledges Receivable Other Current Assets Total Current Assets	\$2,052,952 \$512,855 \$45,036 \$2,610,843	Revenue Public Support In-Kind Contributions United Way Grants Government Agency Grants Other Revenue
Property and Equipment		Total Revenue
Land, Buildings & Improvements Furnishing and Equipment Accumulated Depreciation Total Property and Equipment	\$2,410,248 \$1,232,333 (\$1,782,166) \$1,860,415	Expenses Encouraging Positive Development Fostering Independence Promoting Self Sufficiency
Other Assets		Total Program Expenses
Long-Term Assets	\$56,921	S
Total Other Assets	\$56,921	Supporting Services Management and Conoral
Total Assets	\$4,528,179	Management and General Fundraising Total Supporting Services Total Operating Expenses
Liabilities & Net Assets		
Current Liabilities Accounts Payable Accrued Expenses	\$120,742 \$449,239	Change in Net Assets Net Assets at Beginning of Year Net Assets at End of Year

\$31,319

\$601,300



Net Assets at End of Year

\$978,620

\$433,096

\$282,561

\$146,361 \$7,267,001

\$755,711

\$744,395

\$4,242,595

\$5,742,701

\$939,435 \$342,908

\$1,282,343

\$7,025,044

\$241,957

\$3,500,061

\$3,742,018

\$5,426,363

Long-Term Liabilities

Notes Payable, Current Portion

Total Current Liabilities

Notes Payable \$184,861 Total Long-Term Liabilities \$184,861 Total Liabilities \$786,161

Net Assets Unrestricted

\$3,534,688 Temporarily Restricted \$207,330 Total Net Assets \$3,742,018

Total Liabilities and Net Assets \$4,528,179

\$950,000

Amount of cash donations received to match government grants and fill program gaps.

\$430,000

Amount of in-kind donations utilized to match government grants and fill program gaps.

Thank you donors!

Gifts of \$10,000+

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Contact Us

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Homeless Youth Resource Center 655 South State Street Salt Lake City, UT 84111 801-364-0744	Transition Home 718 South 600 East Salt Lake City, UT 84102 801-359-5545
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