

Meeting the need, **thanks to you**

STORIES OF SUCCESS

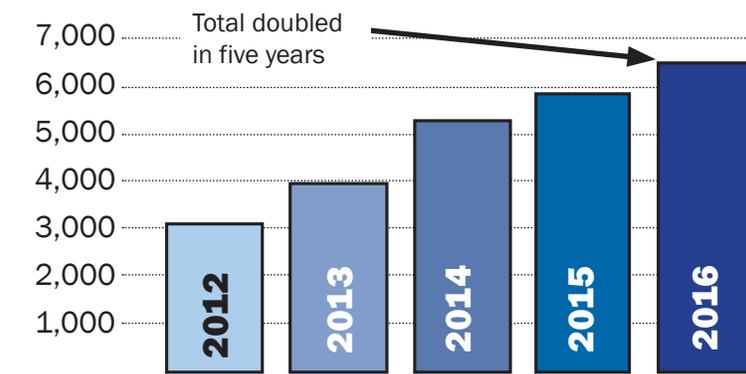


Flora Gilbert found a place to call home at Delta River Senior Village in Lansing, one of our many affordable housing communities across Michigan. Delta Presbyterian Church, next door, also attracted her to this housing community.

A talented crocheter, Flora met at her new church with a group of women known as the “Mad Hatters.” Every October, they knit hats, scarves and gloves for children, cancer patients and homeless people.

Wanting the same type of camaraderie she has at church, she started up a crocheting group at Delta River Senior Housing. This is all the more amazing because Flora suffered a stroke a few years ago that left her with issues processing information.

“I focus on my abilities, not my disabilities,” she said.



It was another record year for service in the Volunteers of America Michigan Family.

There’s only one way we are able to meet this need: through your involvement. We believe it is important to show you what you have accomplished; these statistics tell only part of the story. **You have a standing invitation to come see the work you make possible and meet the people you help.** To arrange a tour, see contact information on the back page of our newsletter, or visit our website at voami.org.

In the meantime, review this report in the knowledge that these are your accomplishments.



In Lansing Emergency Shelters:
873 individuals

In Hotel Emergency Lodging Program:
260 families
634 children
346 adult family members
40 single adults

(Total excludes veterans programs – see next page)

127,663
MEALS SERVED IN LANSING COMMUNITY KITCHEN

514

VETERANS ENROLLED IN JOB TRAINING AND GUIDANCE

306

VETERANS PLACED IN GAINFUL EMPLOYMENT

513

VETERAN FAMILIES SAVED FROM HOMELESSNESS



156 VETERANS SERVED AT CAPITAL AREA STAND DOWN

357 VETERANS SERVED WITH TRANSITIONAL HOUSING, MEALS AND CASE MANAGEMENT

STORIES OF SUCCESS



Frank Gibson, Jr., a Detroit native, was working toward a degree in Physical Education before enlisting in the United States Navy in 1989, just before the Gulf War, and he served until 1993. At a base in California, he married, and witnessed the birth of his son, Frank Gibson, III.

Later in life, Frank found himself fighting a drug addiction and moved to Battle Creek. He battled many health issues: cancer and multiple surgeries, including a quintuple bypass surgery. He flat-lined twice and survived.

In 2015, Frank was evicted from his home. He went back to Detroit, sought help at the VA and was referred to the VOA's Detroit Veterans Housing Program.

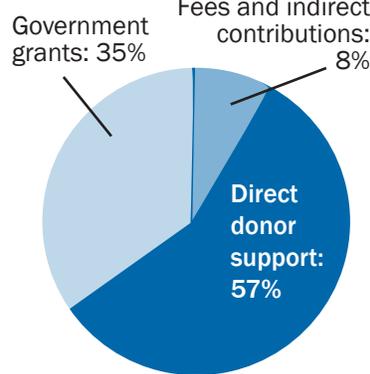
While staying at DVHP, Frank relied on support from the addiction recovery group that meets weekly. He finally obtained his HUD-VASH, a housing voucher specifically for veterans.

He will be moving into his home soon, and wants to go back to school to teach art therapy. He looks forward to having a place for visits from his 21-year-old son, whom he hasn't seen in eight years.

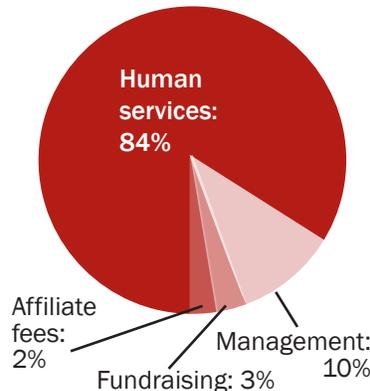
"This place has helped me tremendously," he said. "This place has a lot to offer."

| FINANCIAL REPORT | 2015 | 2016 |
|---------------------------------------|---------------------|---------------------|
| REVENUE | | |
| Total Direct Support | \$9,265,473 | \$10,476,819 |
| Total Indirect Support | \$110,831 | \$94,500 |
| Government Grants | \$5,555,868 | \$6,383,659 |
| Total Other Revenue | \$1,424,371 | \$1,361,514 |
| TOTAL REVENUE FROM OPERATIONS | \$16,356,543 | \$18,316,492 |
| EXPENSES | | |
| Promoting self-sufficiency | \$12,866,232 | \$14,850,070 |
| Fostering independence | \$321,696 | \$337,521 |
| Total program services | \$13,187,928 | \$15,187,591 |
| Management and general support | \$1,820,625 | \$1,883,945 |
| Fundraising | \$785,681 | \$610,826 |
| Total support services | \$2,606,306 | \$2,494,771 |
| Affiliate fees paid to National | \$351,201 | \$442,838 |
| TOTAL EXPENSES FROM OPERATIONS | \$16,145,435 | \$18,125,200 |
| Net increase or (decrease) | \$211,108 | \$191,292 |

2016 REVENUE BY CATEGORY



2016 EXPENSE BY CATEGORY



403,634

THRIFT STORE TRANSACTIONS

2,350

CARS HELPING PEOPLE TRANSACTIONS