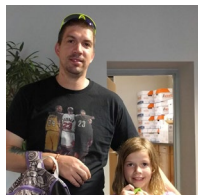


Volunteers of America of Indiana 2017 Annual Report



Volunteers of America of Indiana provides life-changing services to enhance the physical, emotional, and intellectual needs of individuals by providing counseling, rehabilitation, job placement, and residential services. We serve individuals transitioning from the correctional system, the elderly, Veterans, and those dealing with chronic addiction and mental illness.



We couldn't do it without you.

Now, more than ever, Hoosiers are in dire need of social services. In our mission to offer hope, restore dignity, and transform the lives of Hoosiers in vulnerable situations, it can be disheartening to witness our clients' struggles. But your support of Volunteers of America of Indiana has enabled these individuals, your fellow neighbors, to push through hard times and find a better life.

We can't thank everyone enough for their support of our Fresh Start Recovery Center and the women and children affected by the terrible opioid epidemic going on in this state. Because of their support, Volunteers of America Indiana was able to quadruple the capacity of this effective program. Community support for this initiative has been very encouraging and we are excited to continue our innovative work for families.

We are so grateful to our long-time donors and their continued support of homeless veterans, men and women transitioning out of incarceration, and low-income seniors. Because of our donor support, we continue to provide excellent services for vulnerable populations.

Thank you again for your support. We'll be sure to keep in touch and keep you updated on what an incredible difference you're making in the community.



John R. von Arx III
President/CEO

Lisa Waite
Board Chair

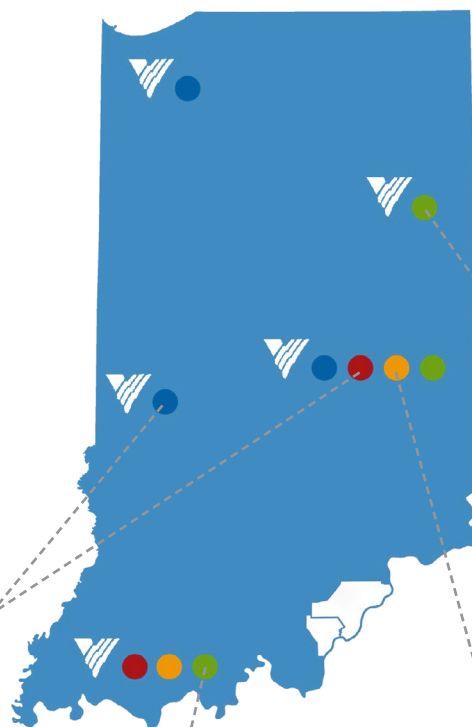
Our Clients

We provided direct services for 3,300 Hoosiers in vulnerable situations last fiscal year. Our compassionate staff that make up four service areas (housing, behavioral health, reentry programs and homeless veteran services) help clients achieve their potential through counseling and case management.



**Olivia Parker:
Fresh Start
Recovery Center**

“I was able to find the best solution for my family through the regularly held group sessions. And the staff members who ran them helped me and the other women discover the real person inside of ourselves. We learned to acknowledge our feelings instead of hiding them by using drugs.”



- Housing
- Behavioral Health
- Reentry Programs
- Homeless Veteran Services



Sharon Watterson:
Brownstone Manor
Apartments

“I had to move out of my home because it was deteriorating and I didn’t have money to fix it. I’m so glad I found Brownstone Manor. I felt a sense of friendliness once I moved in, and quickly became acquainted with residents thanks to regularly held activities.”



Michelle Swanson:
Supportive Services
for Veteran Families

“Supportive Services for Veteran Families (SSVF) was there for me when I had no other place to turn. SSVF has gone above and beyond the call of duty, not only to help me find a home and meet my goals, but continues to encourage me even today.”



Cecilia Ochoa:
Theodora House
Reentry Program

“The staff at Theodora House helped me separate the crime from my behavior so that I could face myself. They helped me realize that I can succeed, that I deserve it, and that I’m worth it. That was a changing point for me.”



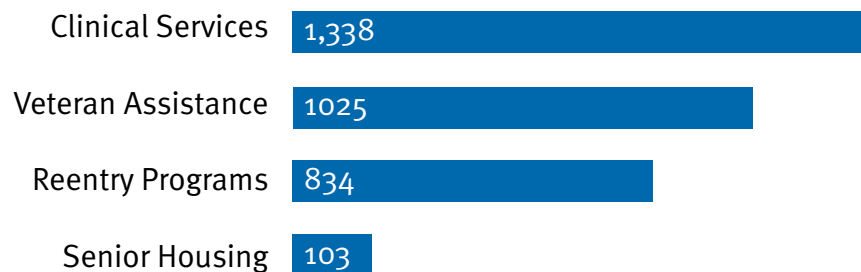
Ken Williams:
The Richard Lugar
Safe Haven

“The Richard Lugar Save Haven gave me everything! Everything from, you know, a place to live, a place to lay my head, to two hot meals a day. It’s what it says it is; it’s a safe haven for homeless veterans.”

3,300 Hoosiers

7% increase from 2016

Program Breakdown



Fun Facts



\$97,942 worth of donated items received.



4,237 volunteer hours were donated.



103 seniors had a safe and affordable home.



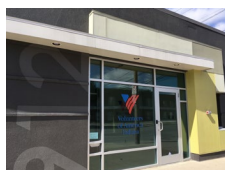
561 clients went through counseling and/or classes at our outpatient treatment centers in Indianapolis and Evansville.



Clients were referred from at least **47** counties.



658 individuals went through our work-release programs.



Our administrative office and other program offices moved. For an updated list, go to voain.org/locations-contacts.

Success!

\$566,070

raised to quadruple the capacity of the Fresh Start Recovery Center.



331 of our homeless veteran clients found permanent housing.

61% of program participants successfully discharged from the Fresh Start Recovery Center (compared to the national average of 30 - 40%).



90%

employment rate of individuals in our work-release programs.

79%

of clients in our Bridge to Success program found new or better employment.



140 children with incarcerated parents received services from our Bridge to Success program.

Board of Directors (as of June 30, 2017)

John R. von Arx III
President/CEO
 Volunteers of America of Indiana

Lisa Waite
Board Chair
 Director of Marketing
 JCC Indianapolis

Hector Vazquez
Board Vice Chair
 Intesa Consulting

Bradley Wood
Treasurer/Secretary
 Accounting Manager
 Tricor Automotive Group

Kate E. Beatty
 Associate
 Bingham Greenebaum Doll, LLP

Dr. Tara Benjamin*
 Assistant Clinical Professor
 Indiana University School of Medicine

William Dupree
 Former Director of Finance, JP Morgan

Brad Ellsworth*
 President, Vectren South

Ann McIver
 Director, Environmental Stewardship
 Citizens Energy Group

Fred Medley*
 Commissioner, Indiana Parole Board

Kelvin Miliner
 Correctional Officer/Ex. Military
 Personnel

Allen W. Percy
 Software Development Manager
 Defender Direct

Margaret Ratcliff
 Executive Vice President of Affiliate
 Relations, Volunteers of America

Andrew S. Thornton
 Vice President & Corporate Banking
 Officer, National Bank of Indianapolis

Tiffany Van Hook
 Senior Managing Advisor
 BKD Wealth Advisors, LLC

Jessica Whelan
 Associate
 Bingham Greenebaum Doll, LLP

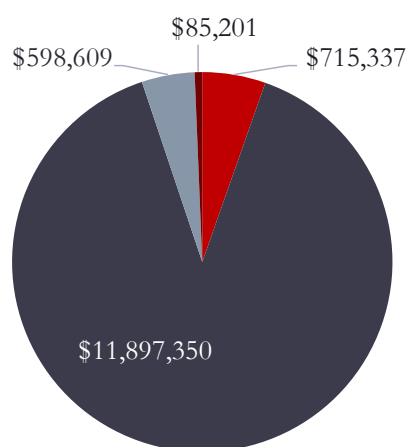
Julie Whitsett
 Community Leader

**Partial term*

Finances

Operating Revenue

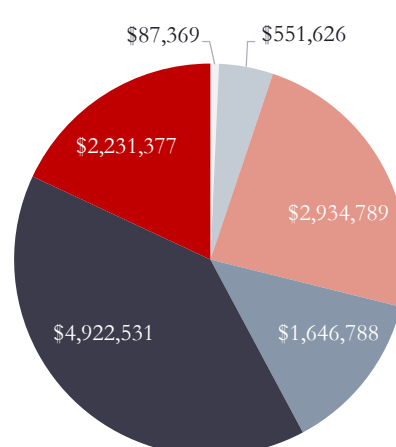
\$13,296,497



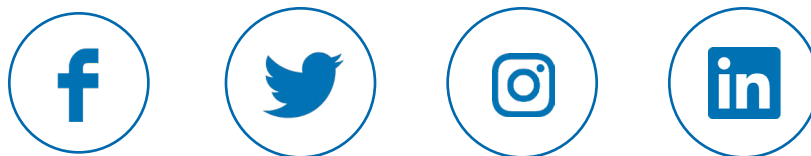
- Public Support - 5.4%
- Government Fees and Grants - 89.5%
- Program Service Fees - 4.5%
- Other Revenues - 0.6%

Operating Expenses

\$12,374,480



- Children & Youth - 0.7%
- Mental Health - 4.5%
- Homeless Services - 23.7%
- Substance Use Disorder - 13.3%
- Correctional Services - 39.8%
- Supporting Administration - 18%



www.voain.org | info@voain.org



912 N Delaware St
Indianapolis, IN 46202
