

# You changed my life.\*



2013 ANNUAL REPORT

\*Derrick, a single father who turned to our Family Emergency Shelter when he and his son became homeless in 2011. With help from Volunteers of America, he secured permanent housing. Derrick has regained custody of his daughter, found full-time work, and is attending Spalding University. Derrick's ultimate goal is to earn a doctorate in physical therapy.



# MISSION

Volunteers of America creates positive change in the lives of individuals and communities through a ministry of service.

## We are **ACCOUNTABLE**

We measure our outcomes, and we are transparent in our finances, employment practices, and operations.



## We are **ACCREDITED**

We completed a rigorous process for national accreditation and will do so again in 2014.



# WHAT YOU NEED TO KNOW ABOUT US



## We are **DIVERSE**

We offer 36 distinct programs and employ a workforce with a broad spectrum of skills and backgrounds.



## We focus on the **HEALTH AND WELL BEING** of our clients

Our licensed, clinical staff provides comprehensive services that address the unique needs of each client in a holistic way.

# 36 DISTINCT PROGRAMS ACROSS FIVE STATES



## Addiction Recovery Services

Homeless Veterans Transitional Treatment Program - Lexington  
Men's Addiction Recovery Services - Louisville  
Veterans' Addiction Recovery Services - Louisville  
Women's Addiction Recovery Services - Louisville



## Developmental Disability Services

Northern Kentucky - Florence, Fort Thomas, Highland Heights, and Independence  
Middle Tennessee- Hermitage, Madison, Murfreesboro, Nashville, and Old Hickory  
West Tennessee - Arlington, Bartlett, Cordova, Memphis, and Oakland  
Southern Indiana - Floyds Knobs, Jeffersonville, and New Albany



## HIV Services

Housing Opportunities for Persons with AIDS (HOPWA) - Louisville  
Kentucky Care Coordinator Program - Louisville  
S.T.O.P. (Stop The Spread of HIV Through Outreach and Prevention) - Louisville



## Homeless and Housing Services

Candleridge Plaza Apartments - Powell, TN  
Casa Grace Senior Housing Community - Memphis  
Collaborative Housing Program - Louisville  
Eviction Prevention Program - Louisville  
Family Emergency Shelter - Louisville  
Family Follow-Up Program - Louisville  
Family Housing Program - Lexington  
Maud Booth Gardens Senior Housing Community - Knoxville  
Permanent Supportive Housing Program - Lexington  
Spanish Cove Senior Housing Community - Louisville  
South Oaks Senior Housing Community - Louisville  
Transitional Housing Program - Louisville  
Woodgreen Apartments - Louisville



## Veteran Services

Homeless Veterans Reintegration Project - Knoxville  
Homeless Female Veterans and Veterans with Families Program - Knoxville  
Supportive Services for Veterans and Families Programs - Beckley and Ceredo, WV;  
Grayson, Lexington, Louisville, and Radcliff, KY; Knoxville and Morristown, TN;  
New Albany, IN; and South Point, OH

More than  
**20,000 PEOPLE**  
served annually across five states

**750**  
skilled employees  
working in 36 distinct  
programs

Headquartered in  
Louisville, Kentucky

One of the **LARGEST** and  
**MOST DIVERSE**  
human service organizations  
in the region



# HOMELESS AND HOUSING



According to the National Conference of Mayors, the number of homeless families in Metro Louisville increased by

**11%**  
over the previous year



Our Homeless and Housing Services helped

**1,180  
INDIVIDUALS**

avoid homelessness, more than half of them children

Established in 1984, our Family Emergency Shelter is the oldest

**continually operating**

program of its kind in the Louisville area



It's the only program in the community that allows the entire family to

**stay together under one roof**

and receive customized, highly professional case management and follow-up services



Provided safe, well-maintained, affordable housing to

**364  
LOW-INCOME  
SENIORS**

in Kentucky and Tennessee



**85%**

of families exited our homeless programs to stable, permanent or transitional housing



# ADDICTION RECOVERY

Our Addiction Recovery Services help more than  
**300 INDIVIDUALS**  
work toward recovery each year

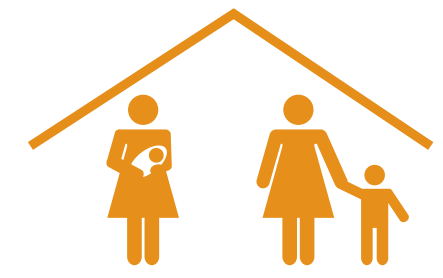


“Something very real and profound happened inside our hearts through this program, that changed our lives forever.”

— Rickey, a program graduate who today is a married father of two and a manager of a successful automotive business



**75** healthy babies have been born to mothers in the program, ensuring a successful start to their lives



One of only two programs in Kentucky that offer long-term residential treatment for **pregnant and parenting women**, allowing their children to join them in treatment

**INNOVATIVE PROGRAM OFFERINGS**, such as Choosewell’s Compassionate Health Community and the Kentucky Center’s Arts in Healing program provide holistic support through clients’ recovery





# ★ VETERANS SERVICES



Funding we receive from the U.S. Department of Veterans Affairs  
for homeless and at-risk veterans has

**TRIPLED WITHIN THREE YEARS**

because of our high-quality, accredited programming



“

I love the home we're renting and my sons have room to play outside. We really feel like we're part of a community.”

– Specialist (SPC) Johnita McNeill (left),  
U.S. Army, 2003-2010, and client of our  
Supportive Services for Veterans and Families program

Serving veterans at

**12 LOCATIONS  
IN 5 STATES**

and covering more than  
**50 counties** through outreach



Helped more than  
**1,000 VETERANS**  
and their family members  
**AVOID HOMELESSNESS**



**98%** of clients surveyed  
indicated that they  
benefited from the  
services received





# ♥ DEVELOPMENTAL DISABILITIES



One of the **LARGEST PROVIDERS** of developmental disability services in the region

More than **500**

staff members provide around-the-clock services to



**221 PEOPLE**



**95%**

of parents or guardians surveyed indicated that they were satisfied with the services their loved one receives

Program recipients, who are able, **HOLD JOBS OR VOLUNTEER** in their communities



## Circle of Support and Adopt-a-Home

and programs connect individuals with their communities





# HIV SERVICES

**1 MILLION PEOPLE**  
are living with HIV in the United States



An estimated  
**100,000**  
people reached  
in Metro Louisville through radio ads,  
billboards, and social media



The **LARGEST PROVIDER** of HIV testing, prevention, and medical case management in Kentucky



**14,220** people received educational  
materials and testing supplies

**1,323** people received medical case  
management services

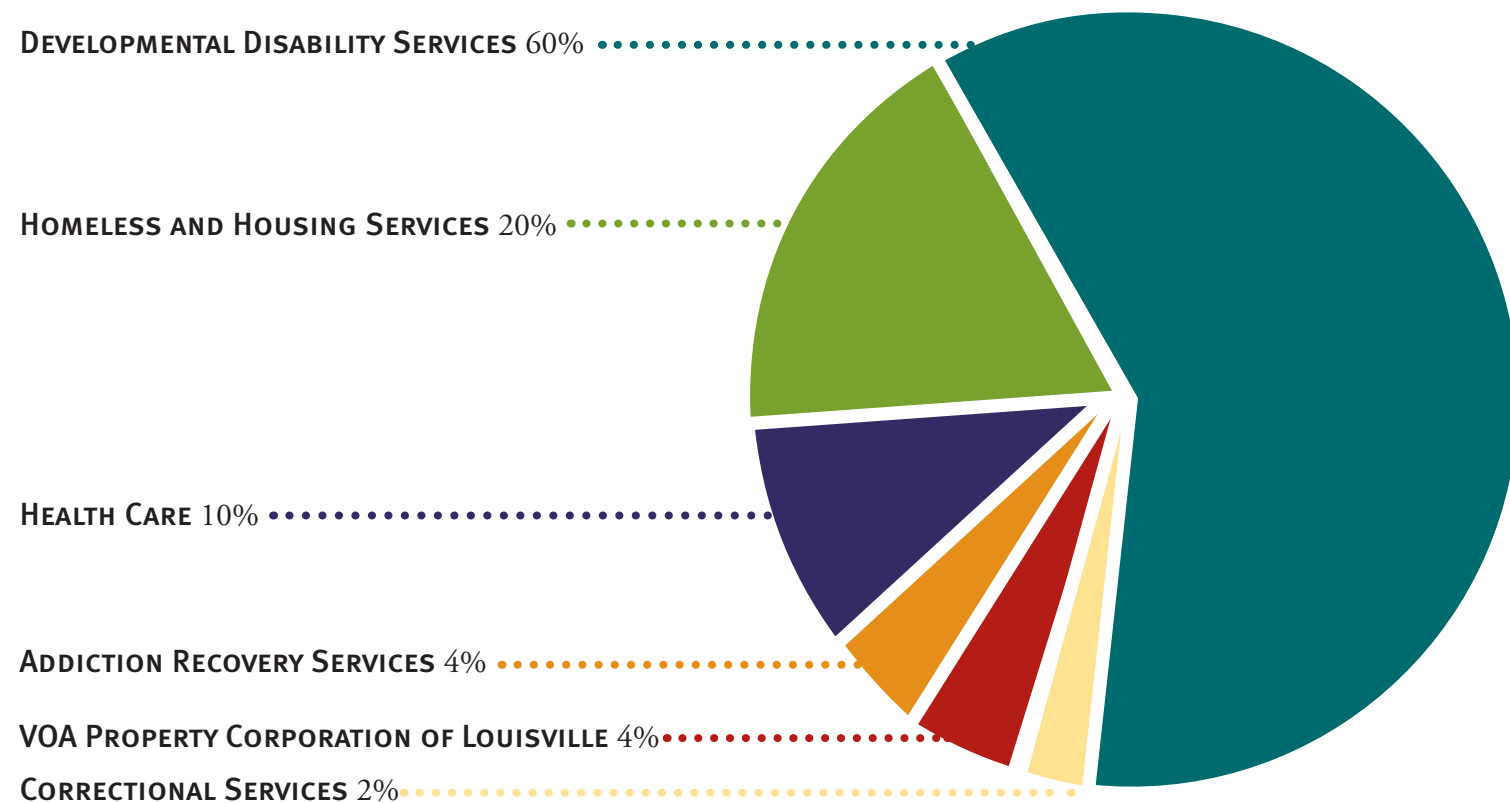
**14** new HIV cases confirmed by Volunteers of America  
and partners including Walgreens – almost twice  
the national average





# FINANCIALS

## Expenses by Program



## Assets

<strong>CURRENT ASSETS</strong>	
Cash and cash equivalent	442,955
Accounts receivable, net	3,159,741
Prepaid expenses	282,484
<strong>Total current assets</strong>	<strong>4,317,180</strong>
<strong>PROPERTY AND EQUIPMENT</strong>	
Land and buildings	7,231,865
Furniture and equipment	3,210,291
Less accumulated depreciation	(5,922,796)
<strong>Total property and equipment</strong>	<strong>4,519,360</strong>
<strong>OTHER ASSETS</strong>	
Long-term investments	1,011,208
Restricted Deposits	76,116
Pledges receivable noncurrent	390,639
Intangible assets	131,651
Other	34,410
<strong>Total other assets</strong>	<strong>1,647,024</strong>
<strong>TOTAL ASSETS</strong>	<strong>10,483,564</strong>
<strong>LIABILITIES AND NET ASSETS</strong>	
Accounts payable	561,986
Line of credit	998,083
Mortgages and other notes payable, due in one year	114,713
Accrued expenses	1,223,378
Other current liabilities	173,802
<strong>Total current liabilities</strong>	<strong>3,071,962</strong>
<strong>LONG-TERM LIABILITIES</strong>	
Mortgages and notes payable, noncurrent	844,767
Payable to affiliate	131,651
<strong>Total long-term liabilities</strong>	<strong>976,418</strong>
<strong>NET ASSETS</strong>	
Unrestricted	4,777,407
Temporarily restricted	1,620,714
Permanently restricted	37,063
<strong>Total net assets</strong>	<strong>6,435,184</strong>
<strong>TOTAL LIABILITIES AND NET ASSETS</strong>	<strong>\$10,483,564</strong>

## Statement of Revenue and Expenses

<strong>PUBLIC SUPPORT AND REVENUE</strong>	
Public support/direct and indirect support	1,787,608
Public support/capital and bequests	157,531
Special events	105,559
Volunteers of America awards and grants	58,393
United Way awards and grants	100,024
<strong>Total public support</strong>	<strong>2,209,115</strong>
<strong>Revenues and grants from public agencies</strong>	<strong>22,895,919</strong>
Program service fees	798,551
Rental income	245,278
Miscellaneous revenue	196,899
<strong>Total other revenue</strong>	<strong>1,240,728</strong>
<strong>TOTAL REVENUE FROM OPERATIONS</strong>	<strong>26,345,762</strong>
<strong>EXPENSES BY PROGRAM</strong>	
Homeless services	4,114,131
Addiction recovery services	907,182
Developmental disability services	13,471,858
Correctional services	604,032
Health care services	2,173,148
Housing	211,896
VOA Property Corporation of Louisville	817,106
<strong>Total program services</strong>	<strong>22,299,353</strong>
<strong>SUPPORT SERVICES</strong>	
Management and general	2,325,036
Fundraising	868,875
Administration fees paid to national organization	530,196
<strong>Total Supporting Services</strong>	<strong>3,724,107</strong>
<strong>TOTAL OPERATING EXPENSES</strong>	<strong>26,023,460</strong>
Excess/(deficit) from operations	322,302
<strong>NON-OPERATING GAINS AND LOSSES AND OTHER REVENUE</strong>	
Gain on sale of real estate	18,650
Interest and dividend income	31,357
Gains on investments	1,936
Profits from other activities	117,425
<strong>NET ASSETS AT END OF YEAR</strong>	<strong>6,435,184</strong>




# COMMUNITY ENGAGEMENT

**1,109** volunteers  
contributed **9,550**  
hours of service

They represented hundreds of businesses,  
civic groups, faith-based organizations,  
schools, and families



From **GOLF TOURNAMENTS**  
to **CONCERTS** to **PARTIES**,  
donors found many creative ways to support  
our work and engage with the people we serve

Metro Louisville Mayor Greg Fischer's  
Give a Day Week of Service  
connected more than  
**200 VOLUNTEERS**   
to our work and mission



In Fiscal Year  
2013,



**4,346**  
**DONORS**

contributed to  
Volunteers of  
America

Volunteers served more than

**10,900**  
**HEALTHY MEALS**



at our Family Emergency Shelter last year





# POSITIVE CHANGE SOCIETY

*The Positive Change Society is our giving circle of donors who have invested in long-term solutions by pledging at least \$1,000 per year for five years. This list is current as of December 31, 2013. To learn more, contact Jennifer Hancock at (502) 636-4649.*



Anonymous  
Mrs. Ruth Atkins and Mr. Luis Prada  
Natalie and John Bajandas  
Art and Bay Baltes  
Ms. Barbara C. Banaszynski  
Ms. Stephanie Barnett  
Mrs. Mary Louise E. Barr  
Ms. Pamela E. Barry  
LuAnn and Michael Brent

Mr. Randy Brothers  
Ms. Meredith W. Brown  
Ms. Jane W. Burks and  
Mr. G. Richard Burks, II  
Mr. Jared Burton  
Mr. Bart R. Carnes  
Anonymous  
Sandra and Carlous Chambers  
Ms. Ruth H. Cloudman

Tammy and Greg Coats  
Mr. Christopher Conliffe and  
Mr. Scott Howard  
Phil and Jane Connor  
Robert and Theresa Connolly  
Anonymous  
Mr. Richard A. Coomer and  
Mr. Jamie Massey  
Drs. Robert and Kathleen Cooter

Mr. Alfonso N. Cornish  
Ms. Patricia Cummings and  
Mr. John A. Bruggman  
Ms. Sherall L. Curtis, AD  
Carolyn and David Davis  
Lisa C. DeJaco and Marc Crutcher  
Mr. Erik Eaker  
Ms. Patricia L. Edmiston  
Ms. Jennifer Englert-Copeland  
Bill and Rosalie Faris  
Mary and Ed Farmer  
David W. and Maura B. Fennell  
Ms. Farrah Ferriell  
Ms. Rita Finnie  
David and Vicki Flanery  
Joe and Angie Fleig  
Mr. Marion M. Gee  
Tom and Laura George  
Ms. Jan M. Glasgow  
Anonymous  
Tiffany and John Hall  
Jennifer M. Hancock  
John and Jessica Haworth  
Hal and Sheila Heiner  
Mr. Kevin J. Hickey  
Greg and Ann Hoeck  
Mr. Demetrius O. Holloway  
Ms. Sheryl A. Howell  
David and Annette Huff  
Sharon and Terry Johnson  
James and Kathleen Kauffman  
Don and Mary Carol Kelly  
Ms. Patricia E. Killion  
Gary and Anne King

Mr. Jon Kuehl  
Anonymous  
Mr. John T. Launius  
Ms. Patrice Y. Lux  
Ms. Kimberly H. Maddox  
Mr. Steve Magre  
Mr. and Mrs. John B. Mann  
Mrs. Joyce McKiernan,  
in memory of Ron McKiernan  
George and Jennifer McMinn

To date, our Positive Change  
Society members have committed

## \$867,210

in sustainable funding to  
support Volunteers of America's  
work and mission

Susan and Robert Means  
Mr. Ken Middleton  
Ms. Sheri A. Mitchell  
David and Jae Neumann  
Catherine Newton, MD  
Ms. Mary R. Nixon  
Mr. Thomas M. Norris  
Mr. Nicholas B. O'Brien  
Ms. Tandee L. Ogburn  
Dickie and Linda Oliver  
Judie Parks-Gornet and Tim Gornet

Ms. Virginia Peck  
Anonymous  
Mack and Marilyn Poole  
Ms. Amy L. Poore  
Ms. Paula M. Purifoy  
Katie Receveur  
Mr. and Mrs. Samuel R. Rechter  
Jennifer Recktenwald and  
Tony Peyton  
Ms. Linda Rice  
Robert and Debra Roberts  
Ms. Andrea Robinson  
Mr. Larry M. Roy  
Anonymous  
Trish and Bill Segrest  
Anonymous  
Judge Paula Sherlock  
Don and Cathy Shoemaker  
Pete and Caroline Smith  
Brad and Patti Smith  
Kim and Jim Spalding  
Ms. Christie Spencer  
Mr. and Ms. L. S. Srinivasan  
Jack and Carolyn Sweeney  
Charles and Melinda Tewell  
Sarah and Gary Thieneman  
Micki and Don Thomas  
Joanne and Ken Towery  
Ms. Donna H. Trabue  
Ms. Janice M. Trimer  
Michael and Susan Vine  
Mr. Christopher A. Ward  
Mr. Carl L. Williams  
Mrs. Frances H. Wilson



# DONORS

Listed on the following pages are financial gifts received between July 1, 2012 and June 30, 2013. Volunteers of America also thanks the individuals and companies that made contributions of \$249 or less, donated goods or services (including vehicles), and volunteered their time to support our mission, services, and clients during Fiscal Year 2013. Their generous contributions and support exceed the capacity of this publication.

## \$100,000+

Estate of Louise D. Dwyer  
Lift A Life Foundation  
Estate of Charles M. Ralph

## \$50,000 to \$99,999

The Gheens Foundation, Inc.  
Estate of Helen J. Smith

## \$25,000 to \$49,999

Jewish Hospital & Saint Mary's HealthCare  
Messer Construction Foundation  
Estate of Thomas W. Speckman  
Estate of Rubye B. Survant  
WHAS Crusade for Children  
Yum! Brands Foundation, Inc.

## \$10,000 to \$24,999

Opal Godfrey Brennan Trust  
Brown-Forman Wines  
C. E. and S. Foundation, Inc.  
Council on Prevention and Education: Substances, Inc  
The Cralle Foundation, Inc.  
The HCA Foundation  
Anonymous  
Anonymous  
Jeffersontown Presbyterian Church  
Nissan North America Inc.  
PNC Bank  
The PNC Foundation  
The Ephraim and Wilma Shaw  
Roseman Foundation

## \$5,000 to \$9,999

AIDS Services Center Coalition, Inc.  
Alltrade Service Solutions, LLC  
Anonymous  
Bosse Mattingly Constructors, Inc.  
Ms. Meredith W. Brown  
Ms. Jane W. Burks and  
Mr. G. Richard Burks, II  
Mr. Terry Burns  
Caldwell Charitable Trust  
Anonymous  
Cooper Steel Fabricators, Inc.  
Estate of Joseph B. Hagan Jr  
Estate of Karen S. Jackson  
Ms. Mary R. Nixon  
Papa John's International, Inc.  
Piedmont Natural Gas  
Radio Sound, Inc.  
ServPro  
Mr. Gene Ulrich  
University of Louisville

## \$2,500 to \$4,999

Altman Insurance Services  
Ms. Pamela E. Barry  
William E. Barth Foundation  
Community Foundation of Southern Indiana  
Crutcher Family Foundation, Inc.  
Joseph Delaney Memorial  
Endowment Fund  
Del Mar Medical  
F & M Bank  
Five-Star Technology Solutions  
David and Vicki Flanery  
GE Foundation  
Mary P. Gill Charitable Trust

Jennifer M. Hancock  
Integrity Mortgage  
JDC Coatings Inc  
Kosair Charities  
Manor Respiratory Care, Inc.  
Ronald McDonald House Charities® of Kentuckiana  
Paul and Annie McLaughlin  
Mountjoy Chilton Medley  
PNC Bank  
Sequoyah Hills Presbyterian Church  
Woodrow M. and Florence G. Strickler  
Designated Fund  
Subway Development of Tennessee  
Anonymous  
Toyota Motor Manufacturing of Kentucky, Inc.  
UPS  
VOICES of Kentuckiana  
Volunteers of America Inc.  
Ben and Whitney Wilson  
Fred B. and Opal S. Woosley Foundation

## \$1,000 to \$2,499

Anonymous  
All-American Termite and  
Pest Control, Inc.  
American Legion Post 8 Auxillary  
Michael and Catherine Arnold  
Natalie and John Bajandas  
Art and Bay Baltes  
Ms. Barbara C. Banaszynski  
Mrs. Mary Louise E. Barr  
Daniel and Jayne Becher  
Ms. Stacy Bell  
Mrs. Edith S. Bingham  
Tommy and Christine Borders  
LuAnn and Michael Brent  
Mrs. Doris H. Bridgeman

Mr. Randy Brothers  
Mr. Leighton Bush  
Century II Staffing, Inc.  
Sandra and Carlous Chambers  
Ms. Ruth H. Cloudman  
Robert and Theresa Connolly  
John and Janet Conti  
Anonymous  
Mr. Richard A. Coomer and  
Mr. Jamie Massey  
Drs. Robert and Kathleen Cooter  
Mr. Alfonso N. Cornish  
Siena and Charles Crabtree  
Mr. Willie R. Creech  
Ms. Patricia Cummings and  
Mr. John A. Bruggman  
Ms. Sherall L. Curtis, AD  
Carolyn and David Davis  
Lisa C. DeJaco and Marc Crutcher  
Deming, Malone, Livesay & Ostroff  
Ms. Karen Dunaway  
Duplicator Sales & Service, Inc.  
Mr. Erik Eaker  
EMC Structural Engineers, PC  
Emdeon  
Bill and Rosalie Faris  
Mary and Ed Farmer  
David W. and Maura B. Fennell  
Ms. Farrah Ferriell  
Ms. Rita Finnie  
Joe and Angie Fleig  
Ms. Barbara J. Ford  
Mr. James W. Ford  
Charles and Carol French  
Mr. and Mrs. Philip B. Garmon  
Mr. Marion M. Gee  
Tom and Laura George  
Mr. David L. Graeser  
Grange Insurance Companies  
Paula and Michael Grisanti  
Tiffany and John Hall  
The Wood & Marie Hannah Foundation  
Thomas and Helene Hartzell Fund  
Major General (Ret) Charles K. Heiden



# DONORS

Hal and Sheila Heiner  
Greg and Ann Hoeck  
Ms. Sheryl A. Howell  
Humana, Inc.  
IBM Employee and Retiree Charitable  
Contribution Campaign  
Irish Care, Inc.  
Sharon and Terry Johnson  
Ms. Dorothy C. Joseph  
Carroll and Rosalie Kamer  
Tim and Ainsley Keller  
Keystone Financial Resources LLC  
Killer LLC  
Ms. Patricia E. Killion  
Gary and Anne King  
David and Shannon Kruer  
Mr. Jon Kuehl  
LHI Lighting Sales, Inc.  
Joan and John LaGrasse  
Mr. John T. Launius  
Leeper Enterprises Inc  
Ms. Patrice Y. Lux  
MacLean Foundation, Inc.  
Mr. and Mrs. Wilfred M. McCord  
Mr. Robb McDowell  
Mrs. Joyce McKiernan,  
in memory of Ron McKiernan  
Susan and Robert Means  
Mr. Ken Middleton  
Mr. Richard L. Morris  
Roger and Terri Neal  
Mr. Thomas M. Norris  
Northeast Christian Church  
Norton Healthcare  
Dr. Ethel H. O'Brien Designated Fund  
Office Furniture Concepts LLC  
Dickie and Linda Oliver  
Mr. and Mrs. Michael E. Pacholek  
Judie Parks-Gornet and Tim Gornet  
Anonymous  
Pinnacle Bank  
Mr. Joe E. Poe  
Mrs. Ruth Atkins and Mr. Luis Prada  
Ms. Paula M. Purifoy

Rare Disesase Therapeutics, Inc.  
Ms. Katie Receveur  
Mr. and Mrs. Samuel R. Rechter  
Jennifer Recktenwald and Tony Peyton  
Ms. Linda Rice  
Ms. Marjorie U. Rice  
Sue and Fred Rice  
Robert and Debra Roberts  
Ms. Andrea Robinson  
George and Melissa Rue  
Marc and Vicki Satterthwaite  
Linda and Terry Scholes  
Judge Paula Sherlock  
Brad and Patti Smith  
Mr. Maurice Smith  
Pete and Caroline Smith  
Mr. and Ms. L. S. Srinivasan  
Stites & Harbison PLLC  
Stoll Keenon & Ogden LLP  
Strothman & Company PSC  
Summit Medical Center  
Jack and Carolyn Sweeney  
Sypris Solutions, Inc.  
T & T Family Foundation  
TNT Fireworks  
Charles and Melinda Tewell  
Micki and Don Thomas  
Mr. James D. Thomasell  
Eliza "Beth" and Paul Torp  
Joanne and Ken Towery  
Ms. Donna H. Trabue  
Ms. Janice M. Trimer  
Michael and Susan Vine  
V-Soft Consulting Group Inc  
Ms. Judith E. Wagner  
Mr. Neal Wallace  
Whitt's Barbecue  
Mrs. Frances H. Wilson  
Robert Winthrop Charitable Trust  
Wyatt, Tarrant & Combs, LLP  
The Honorable John Yarmuth  
RJ Young Company  
Zoeller Company



# DONORS

## \$500 to \$999

Ms. Donna Adwell, Broker  
Ms. Ann T. Allen  
Atlas Machine & Supply, Inc.  
Muhammad Babar, M.D.  
Mr. and Mrs. Ike Barber  
Barnes Auto Service, Inc.  
Mr. and Mrs. Steven A. Bass  
Mrs. Cynthia C. Bates  
Mrs. Jo Ann Becker  
Estate of Louis M. and Florence G. Benn  
Amy and Lee Benovitz  
Mr. T. Grant Benson  
Mr. Ted Berg  
Ms. Tara N. Bloom  
Mrs. Ruth M. Bowers  
Mr. Wade Byers  
Capistrano Associates, Inc.  
Anonymous  
Combined Federal Campaign  
W. T. Congleton Company  
Anonymous  
Delta Dental Plan of Kentucky  
Mr. and Mrs. Kenneth E. Dolle  
Ms. Patricia L. Edmiston  
Reverend John G. Eifler  
Mr. and Mrs. Joseph L. Elmore  
Estes Excavating, Inc.  
Mr. and Mrs. James L. Eversole  
Mr. Stephen H. Fenley  
Keeta and Dave Fox  
Mrs. Myra G. Garon  
Donald and Carol Giffen  
Ms. Ruth F. Goldstein  
Mr. E. J. Golightly  
James and Marlene Green  
Anonymous  
Estate of Nancy R. Harmon  
Mr. Frank Harshaw  
Mr. and Mrs. R. Brooks Hatcher Jr.  
Ms. Alex Heart  
Carl and Carleen Herde  
Dr. Susan J. Herlin

Mr. Kevin J. Hickey  
Mr. and Mrs. R. Gene Hoffman  
Mr. Rich Hornung  
Mr. Daniel H. Jones  
Ms. Jan Jones  
Mr. Ronald S. Kareken  
James and Kathleen Kauffman  
Ms. Ruth A. Kelley  
Kentuckiana Auto Storage Pool, Inc.  
Kenwal Steel Corporation  
John and Mary Keyer  
Sharon and David Kipp  
Mr. Ronald Kletter  
Kohl's  
Mr. William F. Kolodey  
Steve Kraman, M.D.  
Diane Laughlin and Russ Neill  
Dr. Albin L. Lee  
Mr. James J. Levenson Sr  
The LeXenomics Group  
The Lion Partnership LLC  
Jeannie and Mark Locy  
Francis and Margaret Lori  
Ms. Elcie St. Victor Louinis  
Mr. and Mrs. John B. Mann  
Ms. Sara Martineson  
Mr. and Mrs. Max C. Mason  
Mr. Doug McFarland  
Rue and Carolyn McFarland  
Mark and Lynn McLeroy  
Mrs. Mary T. Means  
Catherine and David Mekus  
Messer Construction Company  
Mrs. Arlyn J. Metcalfe  
Dr. and Mrs. Michael J. Meuler  
Catherine Newton, MD  
Ms. Barbara M. Nichols  
Ms. Kimie T. Pendleton  
Dr. Gary and Janet Purlee  
Ms. Lindsey R. Ransdell  
Cynthia L. Read and James Nold Jr.  
Ms. Terry Richards  
Riverside Parking, Inc.  
Rogers Group, Inc.

Mr. Wayne Rose  
Harry and Helen Rothgerber  
William and Kaelin Rybak  
Anonymous  
Trish and Bill Segrest  
Anonymous  
Kimbel and Gwendolyn Shepherd  
Paul and Judith Shoemaker  
Snowden & Associates, Inc.  
The Star Group, LLC  
Ms. Novalene Stevenson-Sitgraves  
John and Phyllis Tate  
Sarah and Gary Thieneman  
Mr. and Mrs. Charles A. Van Stockum  
Village Anchor Pub & Roost  
Mr. David Walker  
Betsy and Harry Wall  
Dr. Kwane Watson  
David and Tarah Webber  
Mrs. Suzanne W. Whaley  
Whayne Supply Company  
Mr. Phil Williams  
Anonymous  
Anonymous  
Ms. Ellen S. Wilson  
Lisa and Larry Wilson  
Joan and David Winkler  
Mr. Jeremy Winton and  
Ms. Jennifer Moberg  
Lessley and Richard Wood  
Ms. Sherri S. Young

## \$250 to \$499

Ms. Pamela Albright  
Mr. Louis B. Allgeier, II  
Mr. and Mrs. John R. Anderson  
Dr. and Mrs. Donald R. Atkinson  
Bales Motor Co. Inc.  
Pastor and Mrs. Harlan Beckemeyer  
Stan and Michelle Bell  
Dr. Nancy C. Biggs  
Mr. and Mrs. J. David Borders  
Mr. Brooks H. Bower

Bowles Mattress Company  
Mr. and Mrs. James F. Braun  
Mrs. Jane Breece  
Mr. and Mrs. Steven R. Bryant  
Kelly and Joni Burke  
Mrs. Bettie C. Burns  
Mrs. Julie B. Campbell  
Mr. Bart R. Carnes  
Tom and Bonnie Case  
Mark and Mariellen Cassidy  
Ms. Edna Caudill  
Tammy and Vincent Cernuto  
Civillos Inc  
Ms. Betty F. Courtney  
Mrs. Patricia C. Cox  
Ms. Meryl Craig  
John and Ann Davis  
Ms. Anne C. Deaven  
Mr. Eric Dewey  
Ms. Susan Diamond  
Dr. and Mrs. Paul D. Diebold  
Mrs. Betty L. Doering  
Douglass Boulevard Christian Church  
Mr. Mike Drury  
Mr. Thomas E. Dunbar  
Arloa I. Eckels, M.D.  
Mrs. Margaret D. Ellaby  
Melyssa and Bryson Evans  
Richard and Nancy Evans  
Fairfield Inn & Suites Louisville East  
Mrs. Teesue H. Fields  
Mr. Mark A. Ford  
Steve and Kathleen Ford  
Paul and Mary Franz  
Ms. LaToya Frennesson  
Ms. Tina L. Fulkerson  
G & C Communications Incorporated  
Mr. Richard W. Gasteiner  
Mr. John A. Geiser  
German Paristown Inc  
Mr. and Mrs. Jamie Ghazi  
Steven D. Glassman, M.D.  
Gina and James Gregory  
Ms. Elizabeth M. Haendiges

Mrs. Judith M. Hall  
Mrs. Helen Hammer  
Mr. Keath Hammon  
Harding, Shymanski & Company, PSC  
Mr. and Mrs. Michael E. Harlamert  
Jenny and Terry Harris  
Mary and Larry Hart  
Mr. and Mrs. Harold L. Hayes  
Christopher and Melissa Haynes  
Virgil and Alice Hays  
Heick Hester Smith  
Management Solutions  
Heine Brothers' Coffee, Inc.  
Donald and Cathey Helton  
Mr. and Mrs. Roger W. Hemken  
Don and Jackie Henderson  
Mr. Jerry T. Henderson, CPA  
Mrs. Maxine M. Herdman  
Chris and Marcia Hermann  
Mr. Neal Herrington  
Allen and Michelle Hertzman  
Horizon Group International  
Stephen J. Houghland, MD  
David and Annette Huff  
Ms. Jennifer Hughes  
Ms. Dianne M. Hutcherson  
Mr. Robert B. Irvine  
John and Mary Jefferson  
Christine and John Johnson  
Bryan and Dawn Jones  
Mr. and Mrs. Robert F. Jones  
David and Connie Jordan  
Mr. Chris Keables  
Kentuckiana PMI  
Mrs. Ann B. Kirwan  
Ms. Patricia A. Klumb  
Mr. James B. Klump  
Mr. John R. Krawczyk  
Mr. David Kuester  
Martin and Diana Kurzendoerfer  
Ms. Mary J. Kutz  
Mr. Michael E. Lannon  
Mr. John C. Lawson  
Mr. and Mrs. Robert B. Leahy

Mr. John Leininger  
Mrs. Barbara B. Lewis  
Ms. Peggy Lewis  
Mr. John R. Lomax  
Ms. Karen Marple Long  
Ms. Carolyn J. Lowery  
Philip and Susan Lynch  
Mr. Richard Martinell  
Paul and Cindy Mattingly  
Mr. and Mrs. Arvie L. Maynard  
Mr. James A. McClamroch  
Mrs. Betty B. McCord  
Meridian Surgical Partners LLC  
Ms. Kathy Mills  
Dr. and Mrs. Edward L. Mitchell  
Ms. Robin Mohn  
Mrs. Mary U. Murphy  
Ms. Kathryn J. Nolan  
Ms. Robbin C. Nolen  
Mr. Richard H. Nowka  
Ms. Tandee L. Ogburn  
Mr. John Osborne  
Oscar's Germantown Hardware  
Mr. Scott Owens  
PS Bindery Equipment Sales &  
Service Inc.  
Mrs. Patsie L. Peak  
Anonymous  
Dr. Stephen Pobst  
Philip and Dorothy Ponder  
Mr. Carl Powell  
Professional Bank Services  
Ms. Robyn M. Przybylek  
RTS Builders LLC  
Ms. Pam Ratcliffe and Ms. Helen Hinton  
Mr. Henry M. Reed, III  
Ms. Cindy Rice Grissom  
Mrs. Meta S. Richards  
Mr. and Mrs. J. Robert Rosenkrans  
Dennis and Angie Rowland  
Ms. Peggy Sabol  
Mrs. Marilyn Schneider  
Miss Sheila M. Sferrella  
Jon and Nancy Shellhaas

## Government grants and contracts

David A. Shirley Construction Company  
Ms. Amy E. Shoemaker  
Dr. and Mrs. Roger J. Shott  
Robb R. Shrader, MD and  
Anna Shrader, MD  
Mrs. Juanita Siers  
Anonymous  
Mrs. Lena F. Sleamaker  
Mr. Larry T. Sloan  
Ms. Elizabeth A. Smith  
Ms. Jodi K. Smith  
Mr. and Mrs. John L. Sobieski Jr.  
Mr. Patrick Southall  
Kim and Jim Spalding  
Mrs. Jennie L. Staugas  
Sherry and Allen Steinbock  
Mr. J. C. Stites  
Mrs. Mary C. Stites  
Ms. Joanne Swentzell  
Sypris Technologies  
Carl and Ellen Thomas  
Anonymous  
Melody and John Timinsky  
Anonymous  
Mr. and Mrs. James O. Trafton  
Ms. Tammie Vinson  
Mr. Christopher A. Ward  
Mr. R. Dale Warren  
Ms. Michelle Wells  
Jim and Mary Welp  
Mrs. Marilyn Werst  
Stephen and Patricia Wheeler  
Ms. Lydia J. Whittington  
Mr. Dale A. Willard  
Mr. Henry K. Willard, II  
Steve Williams, M.D.  
Mr. and Mrs. Joseph H. Wimsatt  
Mr. and Mrs. William O. Windchy  
Mr. Stanley Windhorst  
Rodney and Mary Wooten  
Your Community Bank

Commonwealth of Kentucky:  
Department of Corrections  
Department of Education  
Department for Public Health  
Department of Veterans Affairs  
Kentucky Housing Corporation



Lexington-Fayette Urban County Government



Louisville Metro Government  
Louisville Metro Housing Authority



Metro United Way  
  
Metro United Way

Seven Counties Services, Inc.



United Way of Greater Cincinnati



U.S. Social Security Administration



U.S. Department of Health and  
Human Services



U.S. Department of Housing and  
Urban Development



U.S. Department of Labor



U.S. Department of Veterans Affairs



*Volunteers of  
America of  
Kentucky  
President and CEO  
Jane W. Burks (left)  
and Board Chair  
Lisa DeJaco, a  
Partner with  
Wyatt Tarrant &  
Combs, LLP*

### BOARD OF DIRECTORS

President and CEO, Jane W. Burks  
Chair, Lisa DeJaco, Wyatt Tarrant & Combs, LLC  
Treasurer, G. Bradley Smith, Mountjoy Chilton Medley, LLC  
Secretary, Sharon Johnson, LG&E and KU  
Tyson Adams, Stites & Harbison, PLLC  
Sandra Chambers, Jefferson Community and Technical College  
Chris Conliffe, Conliffe & Hickey Insurance  
Al Cornish, Norton Healthcare  
Patricia Cummings, Consultant  
Karen Dunaway, CPA, PLLC  
David Fennell, Retired, PNC Bank  
Barbara Ford, Barbara J. Ford, LLC  
Keeta Fox, Papa John's International, Inc.  
Steve Magre, Magre Outsource  
George McMinn, Messer Construction  
Ken Middleton, Middleton Consulting, LLC  
Mark Mitchen, UPS  
Dickie Oliver, YUM! Brands  
Paula Purifoy, Metropolitan Sewer District  
Cindy Read, KentuckianaWorks  
Paula F. Sherlock, Commonwealth of Kentucky  
L.S. Srinivasan, GE Appliances  
Chris Ward, Deming, Malone, Livesay & Ostroff  
Melanie Warren, PNC Wealth Management  
Carl Williams, Jefferson County Public Schools  
Ken Wilson, Brown-Forman Wines USA

### BOARD COUNSEL

Michael Lannon, Attorney at Law and CPA, Weber & Rose, PSC

### PRESIDENT'S ADVISORY COUNCIL

Pamela E. Barry, PNC Wealth Management  
J. David Flanery, Consultant  
Daniel Hall, University of Louisville  
Richard Hallman, UPS Airlines  
Donald Kelly, Wyatt Tarrant & Combs, LLC  
Jack D. Sweeney, PNC Bank

### BLUEGRASS ADVISORY COUNCIL

Andrew Beck, CirrusMio, Inc.  
Doug Brock, Kentucky American Water Company  
Teresa Isaac, Lexington Fair Housing Council  
Connie Morgan, MSN RN  
Kathy Plomin, 100 Women...  
Bruce Simpson, Stoll Kennon Ogden, PLLC  
Kay L. Soda, Pike and Preston  
Stephanie Spires, Arbor Youth Services

### MIDDLE TENNESSE ADVISORY COUNCIL

Donna Adwell, Links 2000 Commercial Lending  
Tara Bloom, Senior Home Health Care  
LuAnn Brent, Retired  
Terry Burns, Allstate Insurance  
Leighton Bush, Bush Insurance  
Shelly Cole, Manor Respiratory Care, Inc.  
Melyssa Evans, Indoff Office Furniture  
Jenny Harris, F&M Bank  
Stacey Horner, Summit Medical Center  
Sharon Kipp, Team Kipp Realtors  
Joan Lagrasse, Imagen, Inc.  
Willie McDonald, CedarStone Bank  
Chief John Taylor, Davidson County Sheriff's Office  
Lynn Williams, Tennessee Media Inc.  
Ben Wilson, Team Wilson Real Estate Partners, LLC

### SENIOR STAFF

Jane W. Burks, President and CEO  
Bay Baltes, Senior VP of Human Resources  
Rita Bond, VP of Southern Developmental Disability Services  
Tiffany Cole Hall, VP of Northern Developmental Disability Services  
Tom George, Senior VP and Chief Financial Officer  
Jennifer Hancock, Chief Operating Officer  
Jonathan Kuehl, Senior Director, Operations Support and Oversight  
Jennifer McMinn, VP of Clinical and Regional Services



570 South Fourth Street  
Suite 100  
Louisville, KY 40202



[www.voaky.org](http://www.voaky.org)

