What a year it has been! As we celebrate our 125th anniversary this year, I am reminded of the importance of our work, particularly this year as we survived a "global pandemic". Although not without difficulties, this year has offered many opportunities to be thankful for our accomplishments. We did not miss one day of supporting seniors, people with disabilities, veterans, and so many others who relied on VOA Texas to meet their basic needs.

Never have our services been more important! Despite changing circumstances and numerous challenges, we continue to deliver behavioral health and substance abuse services, employment training, and supports as people struggle with the lingering impact of the pandemic on all aspects of their health and well-being. I am so proud of each essential worker who showed up every day, often for extended periods, to live out our mission to care for the most vulnerable.

VOA Texas planned for difficult contingencies, some of which we did not have to implement, because our staff showed up to serve even more people. We were afforded several new opportunities for service, including distributing funds to people who lost their jobs during this difficult year as a direct result of COVID. Our parking lot in Houston became a drive through distribution center as we delivered more than $1.2 million in donated funds from the United Way and their partners directly to families in need. Even now, we are restoring homes in Dallas and Houston that were impacted by our winter storm and, with $1.5 million from the City of Dallas, we are working to complete repairs.

We stand today, thankful for our well-being, spiritually, financially, and physically, both as individuals and as an organization. As I celebrate my 35th anniversary with VOA this summer, I have never been more proud to be part of such a mission-driven organization. Thank you for your support, your contributions and your energy this past year. It has truly made a difference!

President/CEO
Volunteers of America Texas
RESOLANA
Virtual support continued for our the women we serve in the Dallas County Jail.
Born and raised in Waterville, ME, he built a family and supported them building homes all across the United States. Gene is a father of four, grandpa of seven, and great-grandpa of 17. One of his sons worked with him.

His most memorable client was none other than Elizabeth Taylor. “We broke through a wall that was part of the attic on the third floor. I built a big table and elevation on the back side so they could put a big water tank up there for fish.” For the record, he wouldn’t recommend a heavy fish tank on the third floor of any home. “I told my son, ‘if that thing breaks loose... pshhhh... water would be everywhere.”

“I’ve had a good life” he added, not that he hasn’t been touched by tragedy. His first son passed away from Leukemia at only ten weeks old, and his second son passed away six years ago after slipping and falling at a grocery store.

His days are marked by comforting routine. “I get up every morning and fix my favorite dessert of ice cream milk and strawberries. Then I sit here and watch Let’s Make a Deal and The Price is Right.” He also enjoys an occasional beer and Lays Potato Chips. “I feel good, I eat good and nothing hurts.”

As for the COVID-19 pandemic, Gene is adamant. “It’s awful. It’s changed the whole world.” He misses enjoying meals at restaurants, getting haircuts, and attending Catholic mass at the church on the corner. “Now I watch it on TV at 11am on Sunday. I have COPD so I have to be careful.”

His move from Florida to Fort Worth was encouraged by his two daughters after the death of his second wife of 38 years, and he has no complaints. His neighbors at Park Meadow and the ladies in the office are nice, and as for his girls, “They wanted to keep me close.”

We can see why.
VOA Texas received $200,000 from the United Way of Greater Houston and The Greater Houston Community Foundation, to provide monetary assistance to those impacted by the pandemic. Since receiving the grant on May 27, 2020, VOA Texas has received 2,500 applications and has given out $175,000 in COVID-19 relief to residents in the Greater Houston area.

COVID RELIEF BY THE NUMBERS

$1.4M - HOUSTON AREA

$785,565 Greater Houston Community Foundation - Harris County COVID19 Relief
$200,000 Houston United Way COVID19 Fund
$200,000 Texas Veterans Commission – Client Assistance Grant
$100,000 Niagara Bottling (VOA National Initiative)
$30,000 Futures Fund Grant (VOA National Initiative)
$215,000 The Home Depot Foundation (VOA National Initiative)
$10,000 LISC Truist
$10,000 LISC Metlife
$20,000 LISC Wells Fargo

$400K - DALLAS AREA

$50,000 Lockheed Martin/Bell Helicopter (United Way)
$10,000 Rainwater (United Way)
$5,000 Texas Women’s Foundation
$110,000 Humana (VOA National Initiative)
$50,000 North Texas Cares COVID19 Fund - United Way Dallas County and Tarrant County
$200,000 Texas Veterans Commission – Mental Health Grant
$10,000 Niagara Operation Back Pack Grant (VOA National Initiative)

$15K - SAN ANTonio AREA

$15,000 San Antonio Communities Foundation COVID19 Fund
Joe Rivera is a combat veteran who served seven years in the United States Army. He lost his job due to Covid-19. As a result, he became homeless and sought assistance from the Volunteers of America Texas Homeless Veterans’ Reintegration Program (HVRP).

After receiving employment and training assistance, he was granted financial help to receive training to be a crane operator and has secured a full-time job with great pay. His previous experience and new training gave Joe the edge he needed to be selected for the job.

CONFRONTING COVID: JOE RIVERA
REVENUE $30,346,847

- Governments Agents/Contracts: 60%
- Resident Revenue: 24%
- Contributions: 8%
- Other: 4%
- Program Fees: 2%
- Rent: 2%

EXPENSES $28,798,256

- Promoting Self-Sufficiency: 59%
- Fostering Independence: 23%
- Encouraging Positive Development: 2%
- Management + General: 14%
- Fundraising: 2%

Scan the code on the right using your phone's camera to view our detailed audit report.
24,075 people served in 2020

- Children + Families: 65%
- Housing for Seniors: 9%
- Homeless Veterans: 9%
- Education + Training: 7%
- Residential Re-entry: 7%
- Mental Health + Treatment: 6%

24,075 people served in 2020
In the throes of a global pandemic, VOA Texas has been truly blessed by the outpouring of support from donors and friends in the community. Beverly Terranova, 88 of Arlington, is one of many bright stars who shined their light in a time of need.

Beverly’s connection to VOATX is personal, as her oldest child, Marie, receives support through the Individuals with Developmental Disabilities program. She was born with brain damage and is able to live on her own in an apartment in Fort Worth. Beverly credits VOA Texas with Marie’s success of living independently.

“Choosing VOA Texas was an easy choice,” said Beverly, “because it is a Christian organization that truly lives out its Christianity by providing dedicated care, assistance and especially hope to so many individuals.” She added, “of all the helpers Marie has had over the years, her VOA helpers have been the very best.”

Though canceled this year due to the pandemic, Marie loves celebrating with her VOA family at the annual Christmas party. With a chuckle, Beverly recalls the year that Marie won a ham at the event and proudly shared it at her own family’s Christmas gathering.

Beverly believes it is important to keep VOA in her prayers, but that’s only part of her big heart. “When I checked on VOA Texas during North Texas Giving Day, I noticed they were only halfway to their goal,” (North Texas Giving Day, an annual online event hosted by the Communities Foundation of Texas, secures millions of dollars for local nonprofit organizations.) She felt compelled to push VOA Texas over the top by giving a larger-than-usual donation.

Funding from North Texas Giving Day was immediately put to use supporting the needs of clients and frontline staff dealing with hardships brought on by the pandemic.

VOA Texas is grateful for all of our donors, like Beverly, who open their big hearts to help the most vulnerable across Texas.
Thank you!

Fourth Annual **Shoot 'Fore' a Second Chance**
Golf Tournament Sponsors!

*Save the Date for our fifth annual tournament*
*Monday, September 13, 2021*

Ally Home Health | BGS Construction | Engie | EGA Construction | HD Supply | Maddox Associates | MRI Software | QuestMark | Spring Valley Construction | Sutton Frost Cary LLP | UBEO | Windham Construction
Persons with intellectual and developmental disabilities get hired through our vocational training program.