WHO WE ARE
Volunteers of America Colorado (VOAC) is a nonprofit, faith-based organization dedicated to helping those in need transform their lives. Through more than 50 distinct human service programs, VOAC changes the lives of nearly 100,000 people in need each year. VOAC’s services include housing and emergency shelters, hunger and nutrition services, and many other community support programs. Our work touches the mind, body and heart of those we serve by integrating compassion into our highly-effective programs and services that build and strengthen communities.

WHO WE SERVE
For 125 years, our ministry of service has supported and empowered Colorado’s most underserved residents. Volunteers of America Colorado supports diverse populations, including families, children, veterans, and older adults. We address unmet needs within our communities and create programs that empower our neighbors to become self-sufficient and reach their full potential.

WHAT MAKES VOAC SPECIAL
Volunteers of America Colorado believes unique challenges require unique and thoughtful solutions. VOAC creates specialized programs to meet the critical needs of the communities we serve—meaning our services across Colorado look different because each community is distinct. VOAC recognizes the individual needs of the senior who needs a wheelchair ramp to be safe at home, and the preschooler whose family needs additional resources due to the COVID-19 crisis. We support veterans experiencing homelessness who have been under-served, and provide a safe place for women, men, and children escaping domestic violence. Wherever we go, we utilize faith, relationship-building, and volunteers to lift up and support Colorado’s most vulnerable populations.
Dear Friends,

For 125 years, Volunteers of America Colorado has been there to uplift our struggling neighbors who need our help most. We have fed, sheltered and cared for people in need through two global pandemics—and we will be here for the next crisis too. Thanks to the incredible foresight of our founders, Maud and Ballington Booth, VOA Colorado was established in 1896 with a mission that has transformed the lives of generations of Coloradans in need. The resilience, grace and legacy of VOA Colorado is 125 years strong!

In fiscal year 2021, during our 125th year, we weathered the many challenges of the ongoing pandemic. However, through it all, VOAC served 99,497 seniors, families, and veterans who needed us most. We provided 814,272 meals to families, seniors, and people experiencing homelessness. We provided housing and shelter to more than 9,000 people who otherwise may have been on the streets. Last year, more than 10,000 generous Coloradans volunteered 159,558 hours of service to help their fellow neighbors.

Through the myriad of challenges presented to the staff of VOA Colorado in 2021, I can confidently say that we enter this next chapter stronger than ever. We will meet any future headwinds with the same grace, determination and resiliency that we met with the last 125 years. As donors, volunteers, and funders of VOAC, I humbly thank you for your support of our organization. We cannot do what we do without the generosity of your time, talent and treasure. On behalf of the staff, board of directors at VOAC, and those we serve, thank you for believing in us and for supporting this important work. As you read this report, I hope that you are as impressed and humbled as I am about all of the work we’ve accomplished together. As we look ahead, here’s to another 125 years of transforming lives.

Sincerely,

Dave Schunk
President & CEO

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LETTER FROM OUR BOARD CHAIR

Dear VOAC Community,

It is my honor to serve as the new Chair of the Board of Directors of Volunteers of America Colorado. Over the years it has been a privilege to support and volunteer with my family at VOAC, focusing on projects involving food insecurity. On a professional level, I have enjoyed sharing this organization’s mission with my colleagues at Bryan Cave Leighton Paisner through volunteer opportunities over the holidays. I have seen firsthand how serving others can positively impact workplace culture. I am grateful for the opportunity to support the leadership team of this venerable organization.

For 125 years, Volunteers of America Colorado has served on the frontlines helping generations of people in need in Colorado. Throughout history, this incredible organization has provided support during the most uncertain of times with the same mission to feed, shelter, and support Colorado’s citizens with the greatest need.

Volunteers of America Colorado’s services began in 1896 with Mission locations that provided a daily soup kitchen, evening religious services, and sleeping quarters. This consistency of services over time is a reflection of how VOAC has both grown and remained relevant.

Over VOAC’s 125 year history, many local and world events have impacted how the organization serves our community. Through world wars, political uncertainty, natural disasters, and now two pandemics, VOAC has been there. During the pandemic, I witnessed remarkable transformations in the lives of those we serve with the steadfast support of VOAC. These success stories would not be possible without the unwavering support of our donors, volunteers, and funding partners. Thanks to your generosity, VOAC was able to feed, house, and provide services for Colorado’s seniors, families, and veterans amidst a global pandemic. We are so grateful for your overwhelming support.

If you are just learning about Volunteers of America Colorado, I invite you to meet with our staff, take a tour, volunteer, join us at Western Fantasy Gala or the Legends Golf Tournament and please get involved! Only then will you truly feel the history and hope that this organization exudes and breathes into our communities.

Sincerely,

Charles D. Maguire Jr.
Board Chairman
Volunteers of America Colorado seeks to identify and serve the basic needs of the most vulnerable individuals and families in the communities we serve.

OUR MISSION

125 YEARS STRONG

HOW IT STARTED

Holiday Dinner Boxes

Summer Camp

Christmas Gifts

HOW IT’S GOING

Holiday Dinner Boxes

Summer Camp

Christmas Gifts
### HUNGER SERVICES

VOAC hunger services began as soup kitchens in our Missions in 1896, and have expanded to extensive nutrition programs to support Colorado’s greatest needs.

<table>
<thead>
<tr>
<th>People Served</th>
<th>Pounds of Food Provided</th>
<th>Meals Provided</th>
</tr>
</thead>
<tbody>
<tr>
<td>71,779</td>
<td>587,159</td>
<td>814,272</td>
</tr>
</tbody>
</table>

Food banks and nutrition programs have never been more vital as individuals and families are choosing between paying bills or putting food on the table. Our hunger services programs include distributing food from our downtown Denver food bank, packing emergency food boxes, and preparing meals that we deliver to older adults. According to Hunger Free Colorado’s COVID Food Insecurity Survey, 33% of Coloradoans lack reliable access to nutritious food.

The food VOAC Colorado provides supports individuals with their nutritional needs, families with emergency food, and food pantries and soup kitchens with staples, fresh produce, dairy, and baked goods.

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"I love that VOA always sets aside cookies or special items for the kids, the whole experience is very personal."  
— Tammy

### City Harvest

**Brown Bag Ministries**

Volunteers of America Colorado’s City Harvest Food Bank distributes more than 580,000 pounds of food to about 30 community pantries and food banks serving low-income families and the homeless throughout the Denver Metropolitan Area. More than 40,000 individuals receive food through City Harvest Food Bank annually. One of the unique aspects of City Harvest is the personal connections we are able to make with local food banks and the impact that they then make in our community. This is how our partnership with Brown Bag Ministries began.

Tammy Fisher created Brown Bag Ministries mobile food bank in 2017 and has been working with VOAC Colorado since 2019, picking up 800-2,000 pounds of food from City Harvest weekly. Six days a week, Tammy brings boxes of food and clothing to motels and low-income neighborhoods and sets up stations where individuals can grocery shop with choice and dignity. “Since I started picking up at VOAC, they always tailor the food to us. Tomorrow we are delivering to a neighborhood which means our recipients have stoves and fridges so I can select food that can be cooked. As opposed to our families in a motel that need more ready-to-eat items.” Tammy adds that she loves that VOAC always sets aside cookies and cereal for the kids, making the whole experience very personal.

Tammy recalls when she picked up more than 1,600 pounds of food from City Harvest and motel recipients were in tears because of the quality and choice of foods that were available. This is just one example of the journey our food makes from City Harvest; every pound of food is put to use to help individuals feel loved and nourished.
Volunteers are central to VOAC Programs. We love watching our volunteers find their niche and form a love for service.

“Go wherever we are needed and do whatever comes to hand.” This was the pledge made by Ballington and Maud Booth when they founded Volunteers of America Colorado in 1896. Now, these words still define VOAC as we continue our legacy of volunteerism and responding to the needs of our Colorado community. Our volunteers donate their time and talents in a variety of ways—delivering meals to older adults, supporting guests at our Southwest Safehouse shelter, mentoring students in need of connection, assisting older adults with yard cleanup—the opportunities are endless.

VOAC volunteers give so much to the clients and staff members in our programs; they are the heart behind the services we provide.

"I like the interaction with the people, it’s a little relationship that gets formed over time.

Richard"

Volunteer Services

10,781 Volunteers
159,558 Volunteer Hours
$4.5M Total Value of Volunteer Hours

Meals on Wheels

Richard Abels

After retiring from the corporate world and running his own business, Richard Abels was looking for a way to contribute to his community that allowed him to interact while serving others. He found his opportunity through VOA Colorado’s Meals on Wheels program. Abels has been delivering meals to older adults for two years, and says his favorite part is the connection he makes with his recipients. “I like the interaction with the people, it’s a little relationship that gets formed over time.” For Richard, it’s more than delivering a meal. He uses that time to see how the seniors are doing and if they need help with anything small like shoveling their walkway or taking their trash to the end of the driveway.

As Abels delivers to one of his clients, he gives a knock and waits patiently as he hears shuffling behind the door. The door opens, and Richard says while smiling behind his mask, “Hi Mr. C, how are you doing today?” There is a lightness and familiarity to the encounter as they have been doing this every week for years. Mr. C both appreciates the meals and the company, “the meals and the service are great. I like the consistency and am grateful to the people delivering.”

VOAC’s Meals on Wheels program prepares and delivers an average of 600,000 meals annually with the help of nearly 540 volunteers delivering hot and frozen meals to recipients 60 or older within an eight-county delivery area.
HUNGER SERVICES
- City Harvest Food Bank
- Food Boxes at the Mission
- Meals at Head Start Program
- Holiday Food Baskets
- Meals at the Mission
- Meals on Wheels Denver Metro
- Meals on Wheels Larimer County
- Senior Nutrition Denver
- Senior Nutrition Larimer County

VOLUNTEER SERVICES
- AmeriCorps Seniors Foster Grandparent Program
- AmeriCorps Seniors Retired & Senior Volunteer Program—Denver
- AmeriCorps Seniors Retired & Senior Volunteer Program—Larimer
- Agency-wide Volunteer Program

COMMUNITY SUPPORT SERVICES
- Adopt a Family/Santa Shop
- Camp POSTCARD
- Caring Companions
- Early Childhood Education Center
- Emergency Services at the Mission
- Gilpin & Clear Creek Transportation
- Handyman Denver
- Handyman Larimer County
- Healthy Aging
- Residential Services in VOAC Housing

HOUSING & SHELTER SERVICES
- Affordable Housing Residences
- Emergency Shelters
- Domestic Violence Shelter
- Support Services to Veteran Families
- Transitional Housing for Families, Youth and Veterans
- Rehousing & Rent Assistance Programs
- Re-entry for Justice Involved
Throughout the last two years, many of our services had to pivot during the COVID-19 crisis. We were grateful that in 2021, we were able to host Camp POSTCARD with safety protocols that allowed children to get into the mountains for a full week of fun while gaining leadership, problem-solving, and communication skills.

Other programs that began shifting back to in-person services were our Healthy Aging and Nutrition classes.

For many families, summer camp is a distant dream that parents hope their children can one day attend. Aliyah and Aliyanna were adopted from foster care and both have traumatic pasts. Last summer, Aliyanna asked her mom if she could go to an overnight camp like her friends. The answer was unfortunately no, but their mom decided she would start saving for camp next year. Later that week, Alicia received an email from VOA Colorado offering a free, weeklong summer camp in the Colorado Rockies for Aliyanna AND Aliyah too! She thought is was fate!

Camp POSTCARD (Peace Officers Striving To Create And Reinforce Dreams) benefits 11 and 12-year-olds from the Denver Metro area. Like most camps, positive bonds are established between youth and counselors. The difference, however, is that Camp POSTCARD counselors are law enforcement officials, criminal justice professionals, and emergency personnel. “Especially after last summer, it meant the world. My African American daughters were able to make positive connections with police officers,” Alicia said.

Aliyanna and Aliyah had never experienced horseback riding, archery, or sleeping away from home. “It was truly the highlight of the year, especially after being home all year because of COVID. They made friends and my oldest was able to push through a lot of trauma and made great connections. They still talk about it,” Alicia said. Camp POSTCARD gives kids like Aliyanna and Aliyah a chance to enjoy Colorado’s mountains, make friends, establish positive relationships with law enforcement personnel, and give parents a break during busy summer months. “This camp, people and funders need to know about it. It was the best thing my kids have ever done!”

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This camp was the best thing my kids have ever done!

– Alicia
For 125 years, housing and shelter have always been at the center of the VOAC mission. Beginning with our Missions that doubled as places of worship and shelter for those in need, and continuing today with VOAC’s range of housing services—including operating 26 affordable housing communities and maintaining several emergency shelters—the safety and dignity of our clients has always been the utmost importance.

Volunteers of America Colorado’s housing and shelter programs are designed to meet each individual’s needs based on where they are in their housing journey and to provide the resources to help them move forward.

Volunteers of America Colorado’s Family Motel is a unique emergency shelter devoted to keeping families together in a safe environment. During a stay at the Family Motel, guests are referred to a case manager who assists families to find a permanent housing solution. This is where Dominic and Kaylie’s story began as they found themselves in a seemingly hopeless situation, recently homeless with their two children on a cold snowy evening in October. The family was referred to the VOAC Family Motel by a police officer that they asked for help. They were so thankful they were able to get into the Motel that very night and relieved that they did not have to endure the cold with their children.

As the family got settled into the motel over the next few days, they were connected with one of VOAC’s Rapid Rehousing Case Managers, Jeremy, to discuss the next steps. “He’s the angel in our lives. I’ve never known anybody to be able to show up and say, you don’t have to be scared anymore,” said Dominic. After the couple met with Jeremy, he began to connect them with housing options. After a few weeks of hard work, and right during the holiday season, Jeremy was able to give them the good news that they secured an apartment. It was a Christmas miracle!

“They are doing very well, and they are still providing what they can, overall they are making sure that they are being responsible,” Jeremy said. Dominic and Kaylie are grateful for the support they were given during a difficult time, but their story is one of determination, “I have a second chance at life because of VOAC, there’s no other way I could have done this by myself,” Dominic said. His wife, Kaylie said, “They gave us a way out. They made it to where we can start over and give our kids a life that we never had.”
FY 2021: JULY 1, 2020 - JUNE 30, 2021

FINANCIALS

Fiscal 2021 year-end net assets are $29,203,625

2021 fundraising expenses per audited financial statements are $1,452,216

Fiscal 2021 year-end net assets are $29,203,625

FINANCIALS

Funding from United Way = $189,543 (5%)

Corporate Funding = $18,069,135 (59%)

Individual Funding = $7,773,534 (26%)

Other Funding = $5,517,156 (18%)

Foundations = $2,572,778 (8%)

United Way = $189,543,552 (5%)

Government Grants = $29,769,357 (89%)

Service Fees and Other = $1,743,454 (5%)

Total Revenue = $34,760,865 100%

Encouraging Positive Development = $1,750,606 (5%)

Fostering Independence = $9,305,237 (27%)

Promoting Self-Sufficiency = $20,999,234 (60%)

Management and General = $2,719,354 (8%)

Total Expenses = $34,774,431 100%

CARE 2021:

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Pat and Ken LeRoy have been involved at VOA Colorado in Durango for more than 15 years. Their journey started when Ken was encouraged by a previous VOAC Director to join the Advisory Council. At the same time, Pat was taking a year off of volunteering and was looking for a cause that hit her heart button. Then the Durango Herald published full-page descriptions of nonprofits in the Durango area and whom each one served. At first, she didn’t see anything that piqued her interest—she had mostly been involved with children in the past. Pat then came across a page for VOAC’s Southwest Safehouse, a shelter that serves children, women, and men who are survivors of domestic violence and other violent crimes, and her heart button was hit. Once she became involved with the individuals and families at the Safehouse, she learned that the Durango Community Shelter also had children and families that she could help as well. While Pat loved interacting with the guests, Ken enjoyed hands-on repair and improvement projects at the Shelter and the Safehouse. He even spent a long weekend installing new tile flooring in the kitchen.

When Pat was asked to join the Advisory Council, one of her first projects was Chocolate Fantasia, a fundraising event. She was in charge of securing more than 100 volunteers for the event, and she succeeded. From then on, Pat led the charge on many fundraising events including the Columbine Golf Tournament and ‘Climb a 14er’, in which she describes, “I was the brain and Ken was the brawn. He was very involved and able to fundraise a lot for his climb from not only friends but people from the community.”

When asked how Volunteers of America Colorado has impacted their lives, Ken and Pat both agree that their perspective on homelessness has changed. Pat claimed she didn’t have a clear picture of what homelessness looked like before VOAC. They realized these were people that had gone through various traumas and just wanted a better life for their families. She enjoyed learning about the guests’ stories and seeing how she could help. One impactful moment she recalled was a mother telling her, “you are providing me and my family with a life.” When asked how that made her feel, Pat said, “These men and women have so much to offer and their stories are compelling. They are guests at the shelter and safehouse to receive the guidance and access to the available resources to resolve their homelessness.”

The LeRoys are passionate about local fundraising staying local, and it is important that their dollars go to help meet the needs of their community. That is why they find VOA Colorado so impactful. “In Durango, the donor gets a report of what they helped with and they are sincerely thanked for what they have given,” Ken said. Ken and Pat know that when they donate, every penny of it will be used to support and provide guidance and resources within the Durango Community. The LeRoys have also chosen to include VOA Colorado in their will, knowing their legacy will live on by helping those with the greatest need.

“These men and women have so much to offer and their stories are compelling. They are guests at the shelter and safehouse to receive the guidance and access to the available resources to resolve their homelessness.”

—Pat LeRoy
The Ballington & Maud Booth Legacy Society acknowledges the leadership of individuals who have provided a planned gift to Volunteers of America Colorado. For information on how you can be involved or to receive sample bequest language to provide to your attorney, please contact Kathy Pettit, Director of Major and Planned Gifts at 720-264-3343.