FY 2022, a year of Growth and Development

Volunteers of America Mid-States’ mission is to create positive change in the lives of individuals and communities through a ministry of service.

Through VOA’s diverse programs, we assisted people battling substance use disorder, those in search of safe and affordable housing, veterans and so many more. In FY 22, VOA reaffirmed its dedication to our most vulnerable neighbors, increasing our investment in communities by $6.8 million. These additional funds allowed VOA to expand and increase its presence throughout Kentucky and our neighboring states, providing services for those who need us the most.

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Leading with our Values

VOA leads our community forward with 5 core values; justice, diversity, integrity, compassion and commitment. These values reflect what we do and sit at the core of our mission.

To learn more about VOA Mid-States or to support our mission please visit www.voamid.org
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Community Impact

While VOA is a professional social services organization, we also thrive on in-person engagement, outreach and volunteer opportunities. The past few years have been challenging, but we’ve worked to maximize opportunities for engagement while keeping the people we serve and our entire VOA family safe and healthy.

We’ve found ways to allow volunteers into our facilities and have emphasized virtual engagement and socially-distanced volunteer opportunities. We cannot do the work we do without the support from our compassionate volunteers across our region every year.

HIGHLIGHTS

- VOA provided numerous creative opportunities for engagement throughout the year, inspiring our generous and compassionate volunteers to participate in nearly 12,055 hours of service.

- 816 total volunteers supported VOA and our programs this past year

- 85 people attended Journeys (VOA information tours) to learn firsthand about our life-changing programs across our service areas.

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What is Restorative Justice?

Restorative Justice asks what harm has been done, who is responsible and how can that harm be repaired. The criminal justice system asks what laws have been broken and what punishment is deserved. The participants, victims and trained counselors come together to focus on making amends, repairing harm and building brighter futures.

People who participate in the Restorative Justice process are half as likely to commit a future offense. Victims of crimes report they feel closure and healing from being fully engaged in the discussion. Specialized VOA case managers work to stop youth from reoffending while making victims feel more respected and whole.

Restorative Justice is an alternative to the overcrowding crisis facing our prison system and youth detention centers. It saves taxpayers’ dollars—every single year-long detention for a youth in Kentucky currently costs more than $70,000. Restorative Justice is vastly more affordable and effective.

HIGHLIGHTS

Project Referral Percentages:

- 12% School referrals
- 13% Adult court referrals
- 75% Youth court referrals

- 100% client satisfaction rate
- Jefferson increased referrals 17% from 2021 to 2022
- Southeast Kentucky increased referrals 69% from 2021 to 2022*

Community Partners

*SEKY site is a new program that continues to increase its outreach

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What is VOA HEALTH?

VOA’s Determined Health and Outreach and Prevention teams connect residents with high-quality health care, monitors health outcomes and address health inequities in West Louisville neighborhoods. Community Health Workers provide grassroots outreach and connect area residents with resources.

The Outreach and Prevention program provides free and confidential HIV testing and sexual health education. This program also offers Housing Opportunities for Person with Aids (HOPWA).

HIGHLIGHTS

- 174 clients enrolled in services with the help of a community health worker
- 100% of clients who were enrolled in determined health services, completed assessments and were connected to community resources
- 100% of HOPWA clients remained stably housed during the year
- 78% of Outreach and Prevention clients who tested positive for HIV successfully navigated appropriate medical care within 14 days of diagnosis
- The community health workers conducted over 700 brief interventions with residents of the West End community

Community Partners

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What is VOA RECOVERY?

Our programs incorporate evidence-based clinical services provided by licensed and trained treatment professionals along with peer support specialists. We work with a diverse group of individuals, from pregnant and parenting women to men exiting incarceration.

While the National Institute on Drug Abuse (NIDA) reports the national average of relapse ranges from 40 to 60% depending on the substance misused, VOA’s programs help clients achieve and maintain sobriety at rates higher than the national averages.

- Freedom House
- Liberty Place
- Recovery Community Center
- Family Recovery Court
- Recovery Ready Communities
- Recovery Reintegration Program
- Transitional Living for Women
- Family Connections Program

HIGHLIGHTS

- Recovery Community Center had 2,816 visits from 435 unique individuals
- Launched Recovery Reintegration Program, which facilitates workforce development for individuals with substance use disorder, in March 2022
- 92% of babies born to Freedom House moms were healthy based on APGAR scoring
- VOA Mid-States was awarded the Recovery Ready Communities contract by the Commonwealth of Kentucky
- Liberty Place changed its name from Halfway Back and served 244 people
- 77% of Freedom House mothers had increased visitation with removed children or were reunited with their children

Community Partners

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What is VOA HONOR?

VOA Honor is a leader in serving veterans. We focus on housing stability for veterans and their families as part of comprehensive programs that assist with job placement, education resources and health care.

- Supportive Services for Veteran Families (SSVF) Programs
  - Clark and Floyd counties in Indiana
  - Kentucky
  - Tennessee
  - West Virginia

- Homeless Veterans Reintegration Program (HVRP)
  - West Virginia

HIGHLIGHTS

- 1,096 veterans and 764 households were served by VOA with housing and case management services
- 720 unhoused veterans were served by VOA with housing and case management services
- 98% client satisfaction across all divisions of VOA Honor
What is VOA HOME?

VOA Home is dedicated to providing around-the-clock care and services to meet our community’s housing needs. Our comprehensive housing programs provide individualized case management to help unhoused individuals and families find safe, stable and affordable housing and give them the resources they need to live self-sufficient lives.

Program areas include:

- Eviction Prevention
- Unity House, a family emergency shelter
- Family Stabilization Program
- Rapid Re-Housing Program
- Senior Affordable Housing

HIGHLIGHTS

- 100% of Rapid Re-Housing clients had a lease in their name at the end of 12 months of assistance
- 94% of Eviction Prevention Program clients remained housed for at least 7 months after intervention
- 100% of Permanent Supportive Housing successfully completed a one year lease
- 125 school-aged children served across 25 different JCPS schools
- 131 clients living in senior housing who completed a health and wellness program

Community Partners

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What is VOA COMMUNITY?

VOA Community is working to end the isolation that people with intellectual and developmental disabilities face every day by involvement in our communities. Individuals are encouraged and supported by engaging with their communities through VOA’s In-Home Support Program, Supported Living Program, Supported Employment program and other services.

VOA Community supports 171 individuals in four regions (Northern Kentucky, Clark & Floyd Counties of Indiana, and Middle and West Tennessee) affording them the opportunity to live safe, healthy and engaged lives.

We provide the following services:

- Supported Employment
- Residential
- In-Home Supports
- Adult Foster Care

HIGHLIGHTS

- 78% of clients in VOA Community's Supportive Employment Program were successfully placed in jobs and maintained employment for at least a year
- 94% overall client satisfaction

Community Partners

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Financials

Assets
Current assets
Cash and cash equivalent 995,043
Accounts receivable, net 4,432,312
Prepaid expenses 206,672
Total current assets 5,634,027

Property and Equipment
Land and buildings 13,231,151
Furniture and equipment 5,808,014
Less accumulated depreciation (10,460,292)
Total property and equipment 8,578,873

Other assets
Long-term investments 1,669,477
Beneficial interest in trusts 1,645,252
Restricted deposits 330,463
Pledges receivable noncurrent 1,141,127
Total other assets 4,786,319
Total assets 18,999,219

Liabilities and net assets
Accounts payable 987,861
Mortgages and other notes payable, due in one year 282,164
Accrued expenses 1,865,751
Other current liabilities 7,565
Total Current Liabilities 3,143,341

Long-term liabilities
Mortgages and notes payable, noncurrent 390,558
Total long-term liabilities 390,558

Net Assets
Unrestricted 9,855,834
With donor restrictions 5,609,486
Total net assets 15,465,320
Total liabilities and net assets 18,999,219

Statement of revenue and expenses
Public support and revenue 5,634,027
Public support/direct and indirect support 3,676,780
Public support/capital and bequests 122,629
Special events 633,720
Volunteers of America awards and grants 213,119
United Way awards and grants 61,873
Total public support 4,708,121
Revenues and grants from public agencies 28,415,225

Program service fees 5,671,188
Rental income 369,379
Miscellaneous revenue 31,877
Total revenue from operations 39,195,790

Expenses by program
VOA Community 12,474,498
VOA Home 7,441,760
VOA Recovery 6,161,982
VOA Health & VOA Justice 2,479,003
Total expenses by program 28,557,243

Support services
Management and general 5,990,138
Fundraising 719,997
Total supporting services 6,710,135

Total operating expenses 35,267,378
Excess/(deficit) from operations 3,928,412

Non operating gains and losses
and other revenue
Gain on the sale of real estate 5,300
Interest and dividend income 98,161
Change in beneficial interests 449,146
Loss on investments (405,299)
Gains from other activities 147,308
Net assets at end of year 15,465,320

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