Dear Friends,

Volunteers of America, Utah is preparing for the future with new ideas and new-found energy. We're also healing from the exhaustion and burnout that built over the past few years, determined not to allow those things to hold us back. We are stepping forward, bringing healing and hope to as many people as possible.

Now is the time to shift into motion with positivity, with faith that things will be better. Your contributions are spurring the momentum as we make more significant changes at VOA Utah.

For nearly forty years, we've been working to build a community where everyone belongs and can access the services they need, where homelessness is eradicated. This year we served over ten thousand clients! And we're just getting started. With your support, more people will feel better and do better. Youth will be mentored. Unsheltered people will be protected from the elements and ultimately move into affordable housing. Individuals and families will recover from addiction. People with mental health issues will have greater stability and support.

And we continue to grow. This fall, we hope to launch Recovery on Redwood—a 75,000-square-foot remodeled facility in Salt Lake City. We plan to house the detoxification and addiction recovery services, outpatient counseling services, homeless outreach program, and the administration office there. Learn more about this exciting project on pages 11 and 12 of this report. Where needs arise, we step in.

We believe in people's resilience and capabilities. We know our community will join us in our efforts to keep improving lives here in Utah.

Kathy Bray
President & CEO
Volunteers of America, Utah
Recovery on Redwood will house Cornerstone Counseling Center, Adult Men's Detox Center, the Center for Women and Children, and VOA Utah’s Administration Office.

Our Mission
Volunteers of America, Utah provides community-supported paths for those who are vulnerable to improve their lives and increase their self-reliance.

Diversity, Equity, & Inclusion
Volunteers of America, Utah envisions a community where everyone feels welcome, empowered, and confident that they belong. We are dedicated to engaging in the transformative work of learning about ourselves and connecting with each other. We strive to improve the collective well-being by honoring differences and embracing diversity. By bringing passionate, committed, and diverse people together, we are building and nourishing a fair and equitable community.
Youth Resource Center (YRC)

Serving hundreds of young people each year by offering emergency shelter, legal and employment services, healthcare resources, housing case management, mentoring programs, and drop-in services including meals, showers, and laundry.

Geraldine E. King Women’s Resource Center (WRC)

Offering emergency shelter and supportive care to over one thousand women each year. WRC clients receive essential basic needs such as meals, clothing, hygiene items, and more, in addition to case management connecting them to housing and other resources.

Homeless Outreach Program (HOP)

Our outreach teams not only deliver necessities like food, water, and hygiene supplies directly to the streets, they also connect people to housing specialists, legal services, medical providers, homeless resource centers, and more.

Whether on the streets or in one of our programs, our goal is to encourage and empower people experiencing homelessness to be healthier, safer, and more self-reliant as they move towards community housing.

By the numbers

Behind each of these numbers is a real person with a real story, each person striving toward health and wholeness. We are proud to be here with and for them.

1,180 women served overall at the Women’s Resource Center

357 youth served overall at the Youth Resource Center

592 women received crisis and case management services

599 hours of case management provided to youth ages 15–22

785 clients assisted in obtaining and maintaining housing

2,402 clients reached by the Homeless Outreach team
Substance Addiction Services
Detoxification and treatment are essential steps toward a lifetime of recovery. These steps can be more difficult for people experiencing homelessness or with low income. We provide “social model” detoxification services and trauma-informed counseling on a sliding scale, ensuring anyone can get the treatment they need.

The detox centers provide clients with three meals a day, access to case management, support groups, and referrals for medication-assisted treatment services. Children age ten and under can stay with their mothers at CWC, keeping young families together.

The counseling centers each offer specialized treatment services for people struggling with addiction. They provide long-term recovery support including assistance finding housing and employment.

By the numbers

We provide accessible support to individuals and families impacted by alcohol and drug use as they work towards sobriety and greater self-sufficiency. A significant number of our clients are experiencing homelessness: 88% at Adult Men’s Detox and 68% at the Center for Women and Children.

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
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<tbody>
<tr>
<td>Detoxification services</td>
<td>2,341</td>
</tr>
<tr>
<td>Acute detox process completion</td>
<td>1,664</td>
</tr>
<tr>
<td>Detox process completion of Adult Detox and 60% of CWC clients</td>
<td>76%</td>
</tr>
</tbody>
</table>
Mental Health Services
Cornerstone Counseling Center (CCC)

By the numbers

Nearly one in five Utah adults reports experiencing poor mental health. More than half of people with a mental health condition in the U.S. did not receive any treatment in the last year. VOA Utah is expanding to meet the need.

Our counseling centers provide high-quality behavioral health services to vulnerable individuals and families, people of all ages. Our clinical teams specialize in treatment for substance use disorders, mental health issues, trauma, intimate partner violence, and more.

The ACT program functions like a “hospital without walls” for people experiencing severe mental illness. Our teams meet clients where they are to help with counseling, education, legal or financial issues, medication, and more. ACT teams also assist with two housing projects owned by VOA Utah: The Theodora and the Denver Street Apartments.

Our clinicians provide safe and affirming care to people from different racial, ethnic, and religious backgrounds, and members of the LGBTQIA+ community. VOA Utah also offers mentoring and prevention programs in schools to at-risk youth.

Family Counseling Center (FCC)

Assertive Community Treatment Program (ACT)

Our counseling centers provide high-quality behavioral health services to vulnerable individuals and families, people of all ages. Our clinical teams specialize in treatment for substance use disorders, mental health issues, trauma, intimate partner violence, and more.

The ACT program functions like a “hospital without walls” for people experiencing severe mental illness. Our teams meet clients where they are to help with counseling, education, legal or financial issues, medication, and more. ACT teams also assist with two housing projects owned by VOA Utah: The Theodora and the Denver Street Apartments.

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By the numbers

Nearly one in five Utah adults reports experiencing poor mental health. More than half of people with a mental health condition in the U.S. did not receive any treatment in the last year. VOA Utah is expanding to meet the need.

1,246 clients who received mental health services at FCC and CCC

29,841 total hours spent by ACT team members with clients

147 clients with severe mental health issues receiving ACT team care

39 clients with severe mental health issues in full-time housing

390 community-building bingo games played

235 youth received one-on-one mentoring
Volunteers are the heartbeat of VOA Utah’s work. Serving alongside our dedicated professional staff, they work tirelessly to assist and support those most in need.

Our volunteers come from all walks of life, bringing many skills and experiences. They serve meals, sort and organize donations, provide mentoring and guidance, and much more. Thanks in part to their dedication, VOA Utah empowers people to reach their full potential and achieve lasting, positive change. Volunteers help create a sense of community and belonging for individuals and families, offering hope, encouragement, and support to those who need it most.

For many volunteers, their work here is more than a way to give back to their community. It is a way to connect with others, learn new skills, and make a meaningful impact. By working together, volunteers and staff alike are creating a more just and compassionate society where everyone can thrive and succeed.

By preparing and serving meals, sorting donations, assisting with clerical work, organizing donation drives, mentoring youth, and much more, our volunteers make a huge difference.

By the numbers
VOA Utah serves thousands of youth and adults living in Utah every year. The time, talents, and skills of volunteers help make Utah a better place for all. Our work would not be possible without them.

4,085 total volunteers across all VOA Utah programs
310,521 total meals served overall at the WRC, YRC, Detox, and CWC
1 person it takes to make a difference—you
10,034 total clients served
Recovery on Redwood
The Critical Need

VOA Utah has been helping Utahns battle substance addiction for over 36 years, but the need is growing. Drug overdose is the leading cause of accidental death in Utah. We currently turn away an average of ten individuals per day from our detox facilities due to lack of space.

To keep pace with Utah’s growing needs, we hope to expand our detox and counseling services in 2023 with a new facility on Redwood Road in Salt Lake City. We envision moving the Adult Men’s Detoxification Center, the Center for Women and Children, our Cornerstone Counseling Center, and our Administration Office into separate spaces at one location: Recovery on Redwood.

Projected Impact

This new facility can offer wrap-around services more efficiently than ever. We want to meet clients where they are on the path to recovery. Our professional staff will help them navigate substance use disorders and mental health issues, connecting them with a variety of critical services right on site. Learn more at voaut.org/redwood.

50 additional beds per night for detoxification

981 additional behavioral health clients served annually

6,954 additional mental health clients served annually
Board of Directors & Leadership


Board of Directors
as of June 2022

Shelley Kendrick, Board Chair
Shawna Laws, Chair Elect
Lynn Dahlberg, Secretary
Gary Murray, Treasurer
Kathy Bray, President & CEO
Tara Bennion
Doug Boudreaux
Brice Laris
Marina Lowe
Cody McCarthy
Joe Mott
Brian Redd
Blake Wade, Past Chair
Lance Dunkley, Emeritus
Don Russell, Emeritus

Leadership Team
as of June 2022

Kathy Bray, President and CEO
Audrey Rice, Chief Operating Officer
Christa Beauchat, Chief Financial Officer
Dan Benshoff, Chief Development Officer
Erin Basta, Vice President of Human Resources
Sue Ativalu, Vice President of Program Operations
Amanda Christensen, Division Director of Adult Homeless Services
Jaime Klemz, Division Director of Intensive Behavioral Services
Meghan Fry, Division Director of Treatment Services
Dani Nives, Division Director of Youth Homeless Services
Jeff Black, Director of Accounting
Michael Bryant, Director of Development
Michelle Owen, Director of Community Engagement
Brandon Hess, Director of Facilities
Blair Hodges, Director of Marketing & Communications
Emily Strong, Director of Government Grants & Outcomes
Fiscal Year 2021–2022

Statement of Financial Position
June 30, 2022 with comparative totals for 2021

<table>
<thead>
<tr>
<th>ASSETS</th>
<th>2022</th>
<th>2021</th>
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</thead>
<tbody>
<tr>
<td>Cash, accounts receivable, and other current assets</td>
<td>15,310,846</td>
<td>11,211,564</td>
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<tr>
<td>Property and equipment (net)</td>
<td>17,218,208</td>
<td>7,848,740</td>
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<tr>
<td>Other assets</td>
<td>927,092</td>
<td>4,149,280</td>
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<tr>
<td><strong>Total assets</strong></td>
<td><strong>$33,456,146</strong></td>
<td><strong>$23,209,584</strong></td>
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<table>
<thead>
<tr>
<th>LIABILITIES</th>
<th></th>
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<tbody>
<tr>
<td>Current liabilities</td>
<td>9,001,872</td>
<td>1,187,818</td>
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<tr>
<td>Long-term liabilities</td>
<td>2,298,246</td>
<td>5,362,263</td>
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<tr>
<td><strong>Total liabilities</strong></td>
<td><strong>$11,300,118</strong></td>
<td><strong>$6,550,081</strong></td>
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<table>
<thead>
<tr>
<th>NET ASSETS</th>
<th>2022</th>
<th>2021</th>
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<tbody>
<tr>
<td>Without donor restrictions</td>
<td>19,136,028</td>
<td>16,588,931</td>
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<tr>
<td>With donor restrictions</td>
<td>3,020,000</td>
<td>70,572</td>
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<tr>
<td><strong>Total net assets</strong></td>
<td><strong>$22,156,028</strong></td>
<td><strong>$16,659,503</strong></td>
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<table>
<thead>
<tr>
<th>Total liabilities and net assets</th>
<th>2022</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$33,456,146</td>
<td>$23,209,584</td>
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</tbody>
</table>

Statement of Financial Activities

<table>
<thead>
<tr>
<th>REVENUES</th>
<th>2022</th>
<th>2021</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government revenues and grants</td>
<td>17,346,983</td>
<td>15,167,740</td>
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<tr>
<td>Public support and revenues</td>
<td>6,163,377</td>
<td>3,179,111</td>
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<tr>
<td>Collaborative agreements</td>
<td>586,216</td>
<td>1,042,628</td>
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<tr>
<td>Program service fees</td>
<td>616,784</td>
<td>626,138</td>
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<tr>
<td>Misc. income</td>
<td>180,771</td>
<td>145,721</td>
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<tr>
<td><strong>Total revenues</strong></td>
<td><strong>$24,894,131</strong></td>
<td><strong>$20,161,338</strong></td>
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<table>
<thead>
<tr>
<th>EXPENSES</th>
<th>2022</th>
<th>2021</th>
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</thead>
<tbody>
<tr>
<td>Promoting self-sufficiency</td>
<td>8,729,296</td>
<td>8,294,977</td>
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<tr>
<td>Fostering independence</td>
<td>5,920,727</td>
<td>5,471,820</td>
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<tr>
<td>Encouraging positive development</td>
<td>3,637,396</td>
<td>3,862,408</td>
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<tr>
<td>Management and general</td>
<td>2,753,136</td>
<td>2,126,331</td>
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<tr>
<td>Development</td>
<td>507,193</td>
<td>556,543</td>
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<tr>
<td><strong>Total expenses</strong></td>
<td><strong>$21,547,748</strong></td>
<td><strong>$20,312,079</strong></td>
</tr>
<tr>
<td>Non-operating activity</td>
<td>2,150,142*</td>
<td>2,423,157**</td>
</tr>
<tr>
<td>Change in net assets</td>
<td><strong>$54,96,525</strong></td>
<td><strong>$2,272,416</strong></td>
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</table>

* FY2022 includes forgiveness of debt related to New Market Tax Credit project
** FY2021 includes forgiveness of PPP loan in amount of $2.356 m

To see the complete audited financial statements, please visit voaut.org/financials.
The work of Volunteers of America, Utah is made possible by the hard work and dedication of staff, administrators, community partners, volunteers, and donors. Together we continue making a difference for people experiencing homelessness, navigating mental health needs, and confronting substance addiction.

To everyone who helps us fulfill our mission, we express our sincere gratitude for your commitment and contributions.

Thank you.